Partner Portal User's Manual

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1 Overview of Partner Portal

In the Partner Portal, you will find information and Yokogawa products, documentation, and test certificates.
If you use the information supply service based on a product maintenance contract, you can see updated information on the product and maintenance state.

There are the following functions in Partner Portal.

- Serial Number Search
  You can search the products information, documents and test certificates using Serial Nuber, which is described in the inscription.
- Product Information & Document Search
  You can search and browse the information and documentation of Yokogawa products using the model name or group name of products.
- My page
  You can use the My Download page, the Customer Support Information page, and find products which you checked when you logged in.
  - My Download
    Documents and test certificates that are viewed in the past will be displayed in the list. You can browse and save the selected document again. Some Accounts are functionally limited. You can also manage history of documents by grouping.
  - Customer Support Information
    If you use the information supply service based on a product maintenance contract, you can see updated information on the product and maintenance state.
- What's New
  You can see information and events, announcements about new products of Yokogawa.
- Product Recommendations
  It introduces product to be recommended of Yokogawa.

2 Use of the Partner Portal

If you want to use the Partner Portal, procedures required below.

(1) The temporary registration by e-mail address

After temporary registration by entering the e-mail address, temporary registration completion notification e-mail is automatically sent.

Link to registration screen has been described in the mail.

How to temporary registration : refer to 2.2 Temporary registration.

(2) Register and activate user account

When you register your information, Product Portal will be available and registration completion notification e-mail will be sent.

How to Register and activate user account :

refer to 2.3 Register and activate user account

2.1 Display the before login page

The before login page of Partner Portal will be opened when you enter the following URL in your browser.

https://partner.yokogawa.com/global/

Figure 2.1.1 **The before login page**

2.2 Temporary registration

1) Click Member Registration and move to temporary registration page.
Enter your e-mail address in the Email Address of the New Member Registration in the before login page, and check to “I agree to the Membership Agreement”, then click register.

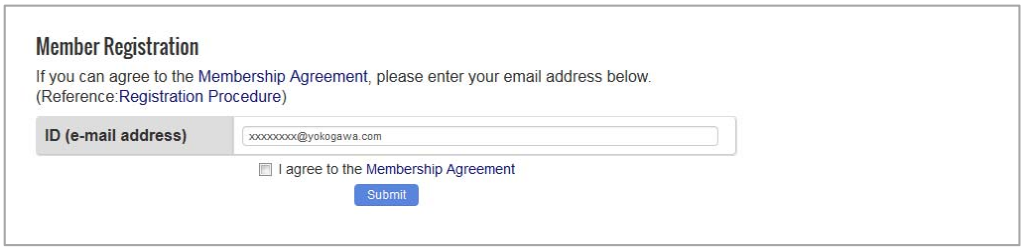
Member Registration
If you can agree to the Membership Agreement, please enter your email address below.
(Reference:Registration Procedure)
ID (e-mail address)
xxxxxxxx@yokogawa.com
I agree to the Membership Agreement
Submit

Figure 2.2.1 The before login page (Member Registration)

2) After temporary registration is completed, the following message will be displayed. And the e-mail which include the link of this registration URL will be sent.

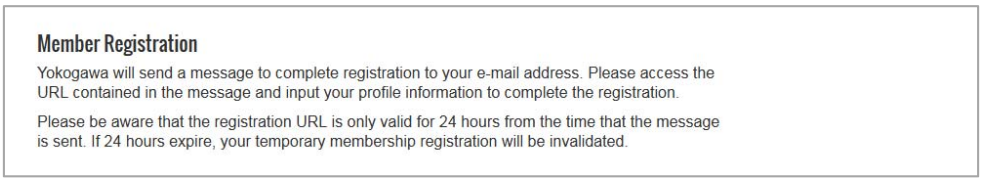
Member Registration
Yokogawa will send a message to complete registration to your e-mail address. Please access the URL contained in the message and input your profile information to complete the registration.
Please be aware that the registration URL is only valid for 24 hours from the time that the message is sent. If 24 hours expire, your temporary membership registration will be invalidated.

Figure 2.2.2 Temporary registration page (Member Registration)

🕮 It will not be able to use this link to for registration in the email of temporary registration at the past 24hours. If you cannot use the link in e-Mail, please temporary registration again.

2.3 Register and activate user account

1) When the user presses the link in the e-Mail that is sent to you addressed in the temporary registration, the registration screen will be displayed.

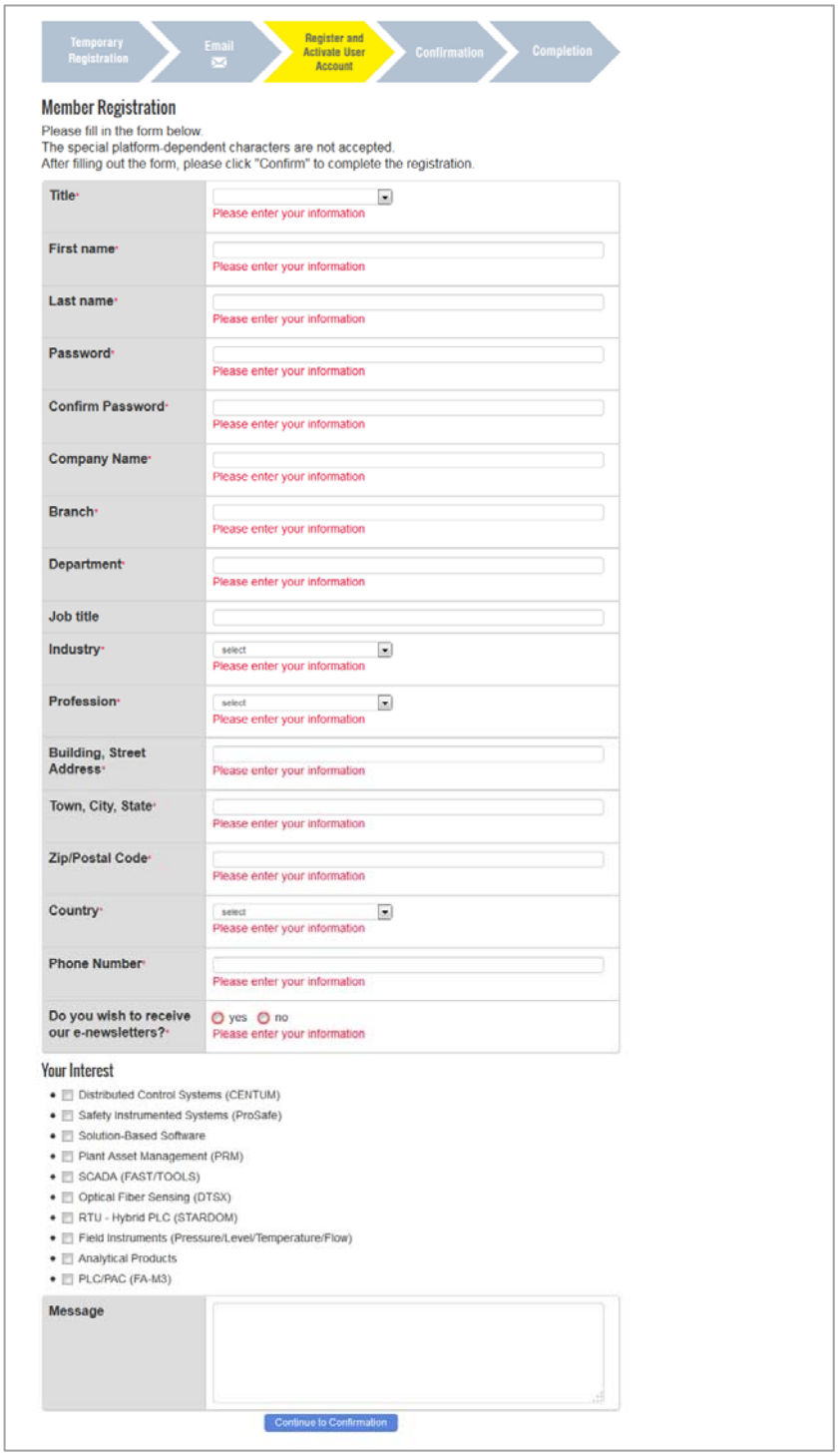

Figure 2.3.1 Registration page (Member Registration)

Table 2.3.1 Input item list (basic information)

Page Item	Description
Title *	Select Mr. or Ms. or Dr.
First Name *	Input your First Name
Last Name *	Input your last Name
Password *	Password. 6 or more characters are required.
Confirm Password *	Password for confirm
Company Name *	Company name of the user works.
Branch *	Company branch name of the user works.
Department *	Department name of company which the user works.
Job Title	Enter Job Title
Industry *	Select your Industry
Profession *	Select your Profession
Zip/Postal Code *	Zip/Postal Code of the company branch.
Country *	Select the country of the company branch.
Town, City, State *	Enter the Town of the company branch
Building, Street Address *	Address of the company branch.
Phone Number *	Phone Number of the Department which the user works. characters enable for input : 0-9 and ( ) + –
Do you wish to receive our e-newsletters? *	Select e-newsletters if you want to receive our e-newsletters.
Your Interest	Select the product/s which you are thinking of buying or have bought. A questionnaire survey will be displayed. Please fill it out.
Message *	If you have any opinions or requests.

* required

2) After entering the items, click Continue to Confirmation. A confirmation page will be displayed. Check all information is correct, click Save the Above Information. Display will show that registration has been completed. Once logged in you can use the system directly.

3 Operation of the screen

3.1 Operation of the before login page

Figure 3.1.1 The before login page

In the before login page, it offers the following section.

Table 3.1.1 Section for the before login page

No.	Section Name	Description
1	Yokogawa logo	On clicked, go to the before login page.
2	About Partner Portal	Links to the What is Partner Portal? page, User Manual page and Portal FAQ. You can see a description of the Partner Portal.
3	Member Registration	If you want to use Partner Portal, please temporary registration at first.
4	Member Login	Enter your ID (e-mail address) and password to login.
5	Display Country	The system recognizes the user's country automatically and it will redirect to the appropriate web site.
6	Change the language	You can select the display language. (English, Korean, Portuguese)
7	Contacts	Links for contact Yokogawa.
8	Products	You can see Yokogawa's product information. Some accounts may not be able to see some documents.
9	Services	You can see Yokogawa's product service information.
10	Downloads	You can download documents and software related to Yokogawa's products.
11	Lifecycle Support	You can see the "Lifecycle Support" which is the maintenance contract service of Yokogawa's products.
12	Training	Information about Training for Yokogawa's products
13	FAQ	FAQ about Yokogawa's products
14	The chart of our plants	You can see Yokogawa's product information from each area's plants.
15	Promotion area	You can find information about Yokogawa's new products and promotional campaigns.
16	Product Information & Document Search	You can search and browse the information and documentation of Yokogawa products using the model name or group name of products.
17	What's New	You can see information and events, announcements about new products of Yokogawa.

3.1.1 How to Login

1) After you click Member Login, Window like Figure3.1.1.1 will appear.

Enter your ID (e-mail address) and Password, click Login.

If the authentication is successful, it will go to Top page.

Refer to: 3.2 Operation for the Top page after logging

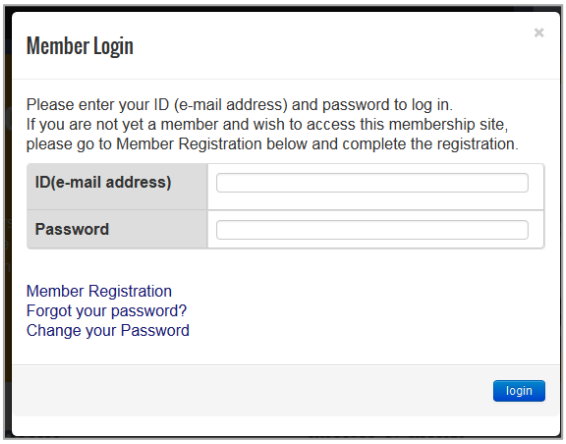
Member Login
Please enter your ID (e-mail address) and password to log in.
If you are not yet a member and wish to access this membership site,
please go to Member Registration below and complete the registration.
ID(e-mail address)
Password
Member Registration
Forgot your password?
Change your Password
login

Figure 3.1.1.1 the before login page (Member Login)

📖 About account lock

If enter the wrong password above five times, you can't login in 60minutes. If locked please try login after 60 minutes. If you forget password and want to reset, refer to: 3.1.2 Operation for change password.

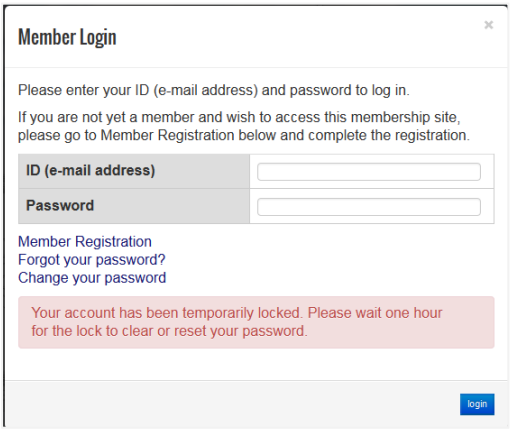
Member Login
Please enter your ID (e-mail address) and password to log in.
If you are not yet a member and wish to access this membership site,
please go to Member Registration below and complete the registration.
ID (e-mail address)
Password
Member Registration
Forgot your password?
Change your password
Your account has been temporarily locked. Please wait one hour
for the lock to clear or reset your password.
login

Figure 3.1.1.2 the before login page (Account lock)

📖 Password expiration

Password will be expired in 60 days. The following message will be displayed after password expiration, please change the password.

Refer to:3.1.2 Operation for change password.

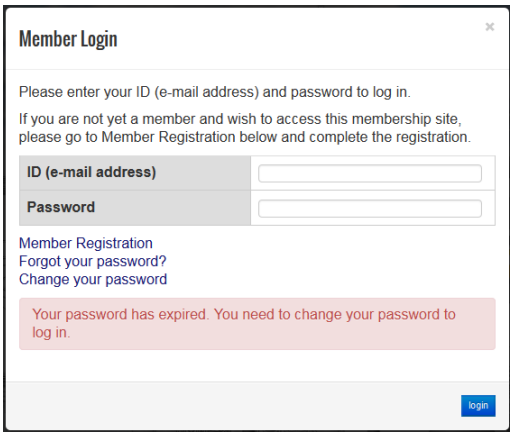
Member Login
Please enter your ID (e-mail address) and password to log in.
If you are not yet a member and wish to access this membership site, please go to Member Registration below and complete the registration.
ID (e-mail address)
Password
Member Registration
Forgot your password?
Change your password
Your password has expired. You need to change your password to log in.
login

Figure 3.1.1.3 the before login page (Password expired)

3.1.2 Operation for change password

1) If you want to change the password, or the password expired, click Change your password of Member Login in the before login page.

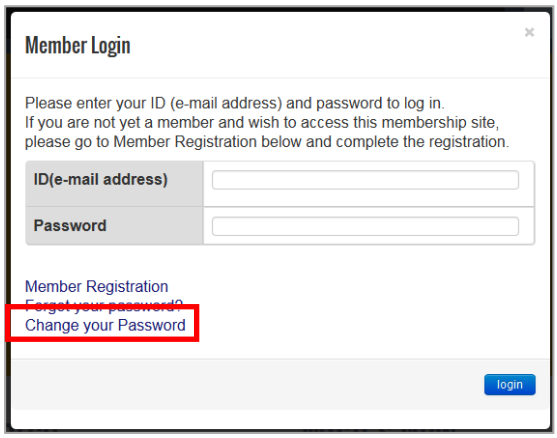
Member Login
Please enter your ID (e-mail address) and password to log in.
If you are not yet a member and wish to access this membership site, please go to Member Registration below and complete the registration.
ID(e-mail address)
Password
Member Registration
Change your Password
login

Figure 3.1.2.1 Member Login

2) Please enter your email address into ID (e-mail Address), and click Send.

Figure 3.1.2.2 Change your password

3) After request is completed, the following message is displayed. And e-mail will be sent. URL link for password change is written in the e-mail.

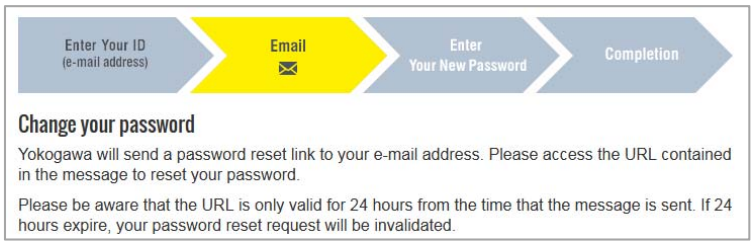
Enter Your ID
(e-mail address)
Email
Enter
Your New Password
Completion
Change your password
Yokogawa will send a password reset link to your e-mail address. Please access the URL contained in the message to reset your password.
Please be aware that the URL is only valid for 24 hours from the time that the message is sent. If 24 hours expire, your password reset request will be invalidated.

Figure 3.1.2.3 Change your password

4) The following screen appears when you click the link for the password change screen provided in the email. Enter the current password to Old Password, and also enter the new password to New Password, then click Submit.

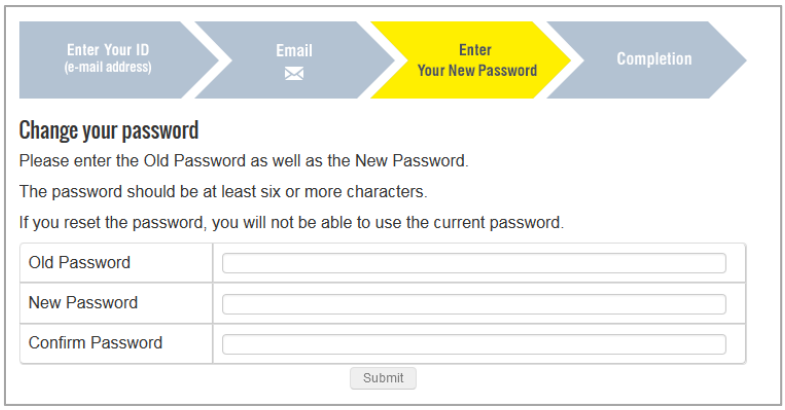
Enter Your ID
(e-mail address)
Email
Enter
Your New Password
Completion
Change your password
Please enter the Old Password as well as the New Password.
The password should be at least six or more characters.
If you reset the password, you will not be able to use the current password.
Old Password
New Password
Confirm Password
Submit

Figure 3.1.2.4 Change your password

5) When the following page is displayed, you have successfully changed your password. A completion notice will be sent to the e-mail address which you entered on the form.

Figure 3.1.2.5 Change your password

📖 The URL link to reset or change your password will be disabled after 24 hours. If this link has expired, perform a reset and change the password again.

3.1.3 Operation when forget password

1) If you want to change the password, or the password expired, click Forget your password? of Member Login in the before login page.

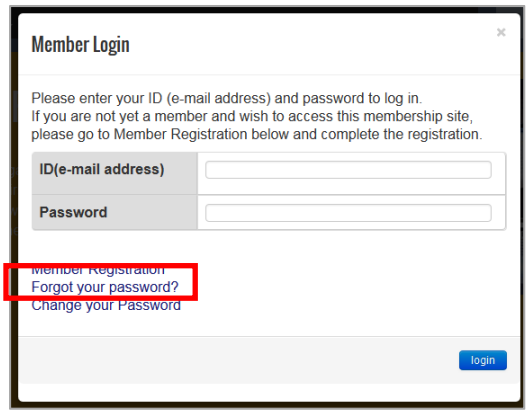
Member Login
Please enter your ID (e-mail address) and password to log in.
If you are not yet a member and wish to access this membership site,
please go to Member Registration below and complete the registration.
ID(e-mail address)
Password
Member Registration
Forgot your password?
Change your Password
login

Figure 3.1.3.1 Member Login

2) Please enter your email address into ID (e-mail Address), and click Send.

Figure 3.1.3.2 Forgot your password?

3) After request is completed, the following message is displayed. And e-mail will be sent. URL link for password change is written in the e-mail.

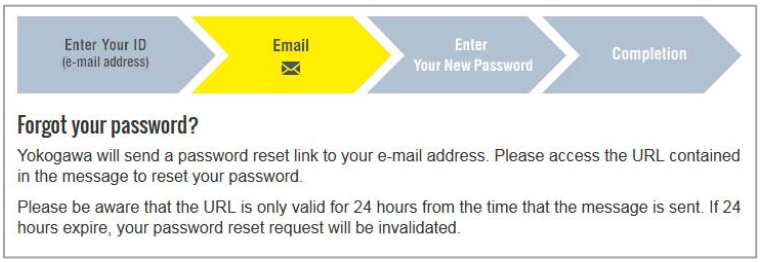
Enter Your ID
(e-mail address)
Email
Enter
Your New Password
Completion
Forgot your password?
Yokogawa will send a password reset link to your e-mail address. Please access the URL contained in the message to reset your password.
Please be aware that the URL is only valid for 24 hours from the time that the message is sent. If 24 hours expire, your password reset request will be invalidated.

Figure 3.1.3.3 Forgot your password?

4) The following screen appears when you click the link for the password change screen provided in the email. Enter new password and to New Password and Confirm password, then click Submit.

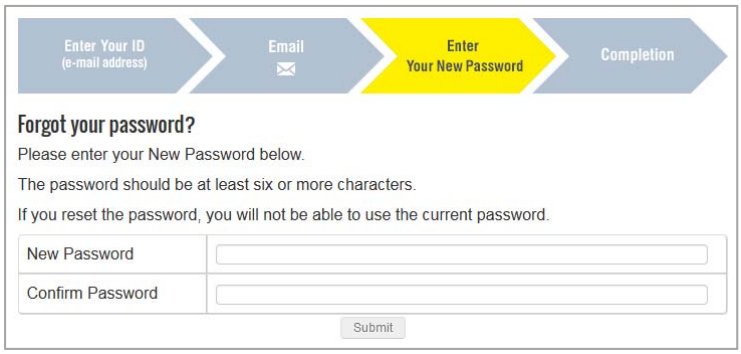

Figure 3.1.3.4 Forgot your password?

5) When the following page is displayed, you have successfully changed your password. A completion notice will be sent to the e-mail address which you entered on the form.

.

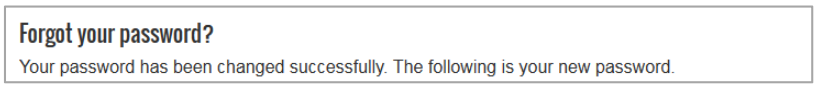

Figure 3.1.3.5 Forgot your password?

📖 The URL link to reset or change your password will be disabled after 24 hours. If this link has expired, perform a reset and change the password again.

3.2 Operation for the Top page after logging

Figure 3.2.1 Top page after logging

Sections in the Top page are below.

Table 3.2.1 Top page after logging

No.	Section Name	Description
1	Yokogawa logo	On clicked, go to Top page.
2	About Partner Portal	Links to the What is Partner Portal? page, User Manual page and Portal FAQ. You can see a description of the Partner Portal.
3	E-mail address	You can update your information and withdraw from the Partner Portal. You can also logout.
4	Display Country	Your country is automatically displayed using information which you enter to the form. It will go to the website to each country's branch.
5	Change the language	You can select the display language. (English, Korean, Portuguese)
6	Contacts	Links for contact Yokogawa.
7	Products	You can see Yokogawa's product information. Some Accounts (ex. Free mail) may not be able to see some document.
8	Services	You can see Yokogawa's product service information.
9	Downloads	You can download documents and software related to Yokogawa's products.
10	Lifecycle Support	You can see the "Lifecycle Support" which is the maintenance contract service of Yokogawa's products.
11	Training	Information about Training for Yokogawa's products
12	My Page	You can use the My download page, the Customer Support Information page, and find products which you checked when you logged in. Some Accounts are functionally limited.
13	FAQ	FAQ about Yokogawa's products
14	Plant	You can see Yokogawa's product information from each area's plant.
15	Promotion area	You can find information about Yokogawa's new products and promotion campaigns.
16	Product Information & Document Search	You can search and browse the information and documentation of Yokogawa products using the model

		name or group name of products.
17	What's New	You can see information and events, announcements about new products of Yokogawa.

3.2.1 Change your profile

You can change your profile in this operation

1)select Update User Information from pull down menu at E-mail address.

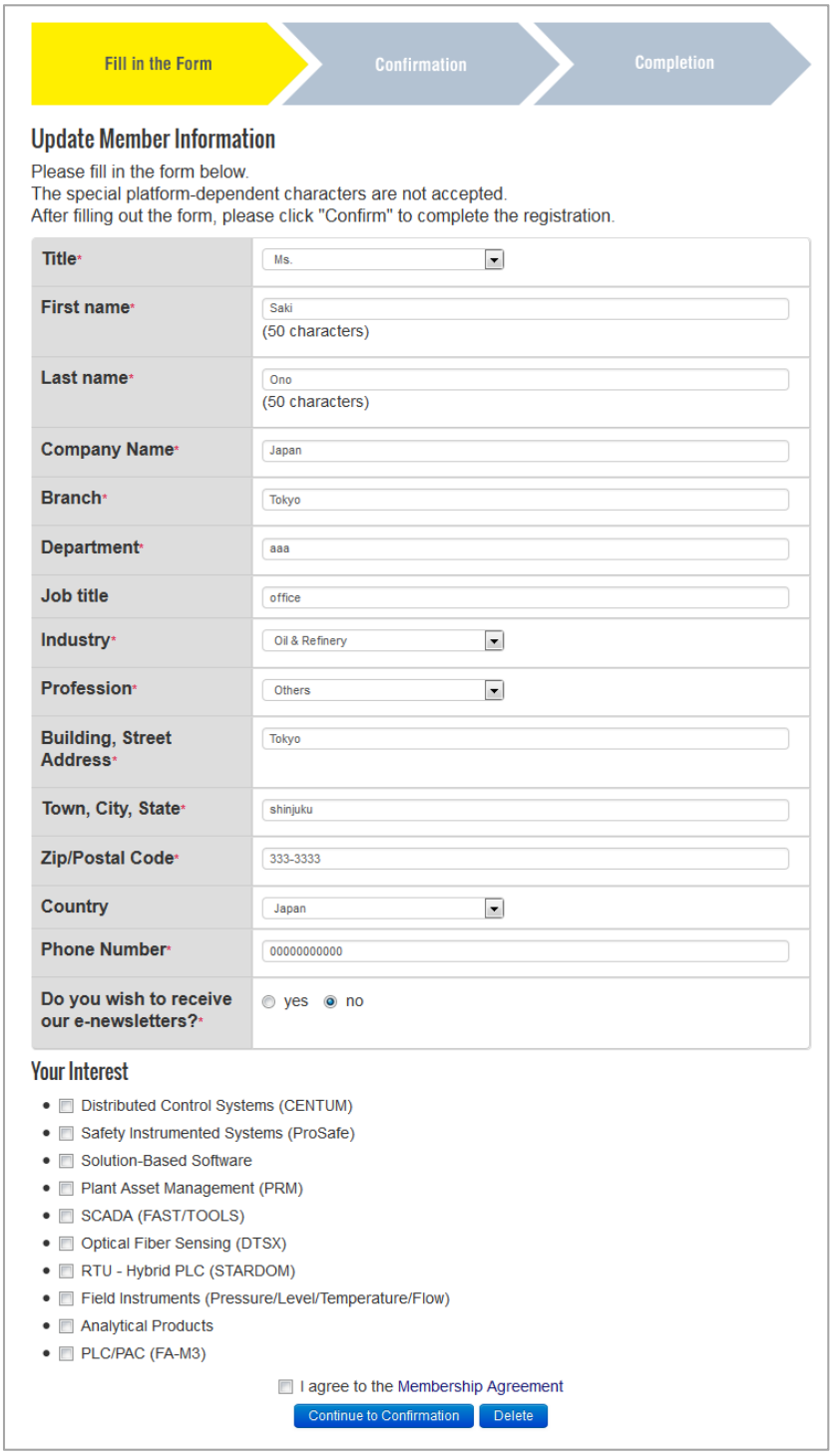

Figure 3.2.1.1 Update User Information

Table 3.2.1.1 Update User Information

Page Item	Description
Title *	Select Mr. or Ms. or Dr.
First Name *	Input your First Name
Last Name *	Input your last Name
Password *	Password. 6 or more characters are required.
Confirm Password *	Password for confirm
Company Name *	Company name of the user works.
Branch *	Company branch name of the user works.
Department *	Department name of company which the user works.
Job Title	Enter Job Title
Industry *	Select your Industry
Profession *	Select your Profession
Zip/Postal Code *	Zip/Postal Code of the company branch.
Country *	Select the country of the company branch.
Town, City, State *	Enter the Town of the company branch
Building, Street Address *	Address of the company branch.
Phone Number *	Phone Number of the Department which the user works. characters enable for input : 0-9 and ( ) + –
Do you wish to receive our e-newsletters? *	Select e-newsletters if you want to receive our e-newsletters.
Your Interest	Select the product/s which you are thinking of buying or have bought.
Message *	If you have any opinions or requests.

* required

2) After entering the items, click Continue to Confirmation. A confirmation page will be displayed. Check all information is correct, click Save the Above Information.

3.2.2 Operation for delete account.

You can delete your account in this operation. Once completed, you can't use the Partner Portal.

1) Click Delete.

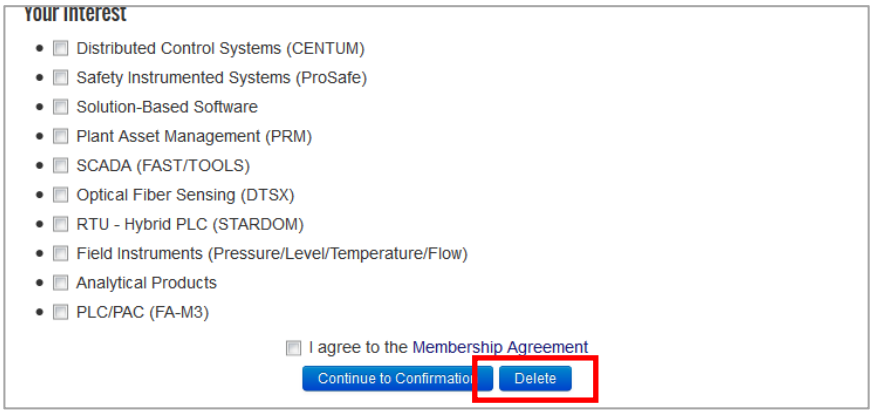

Figure 3.2.2.1 Delete User Information

2) Account information which you are going to delete will be displayed. If you want to delete, click OK in the confirm dialog.

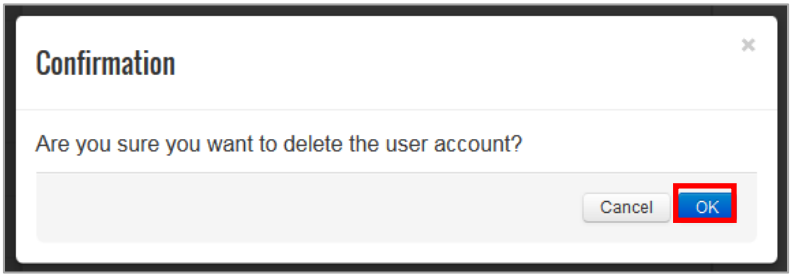

Figure 3.2.2.2 Delete User Information

📖 It is not possible to restore the account once it has been removed and this e-mail address can never be used to re-create your account. If you want to re-register to Partner Portal, please use another e-mail address and make a new account after temporary registration, register and activate your user account

Refer to: 2.2 Temporary registration, 2.3 Register and activate user account

3.3 Operation for Serial Number Search

3.3.1 Search product information

You can search the information, documentation and test certificate of our product, which are delivered to our customers, using Serial Number, Which is described in the inscription.

You can search using a Serial number from the Sensors menu at the side of the page.

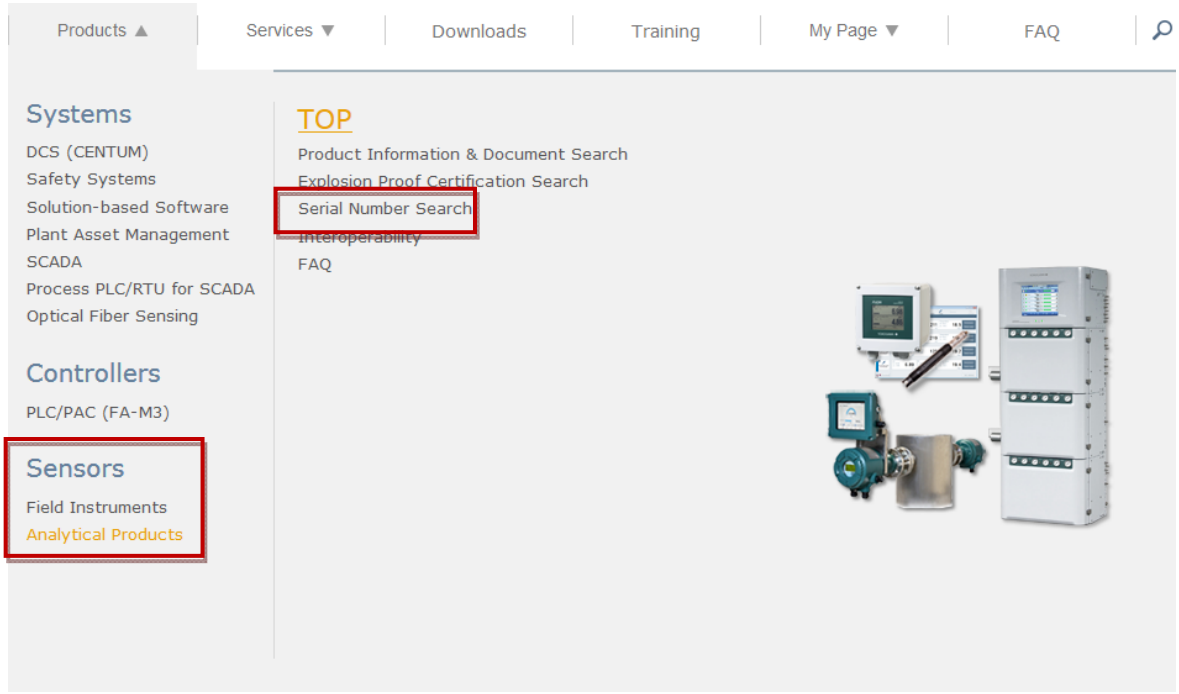

Figure 3.3.1.1 Serial Number Search（Each menu of　Sensors in Products）

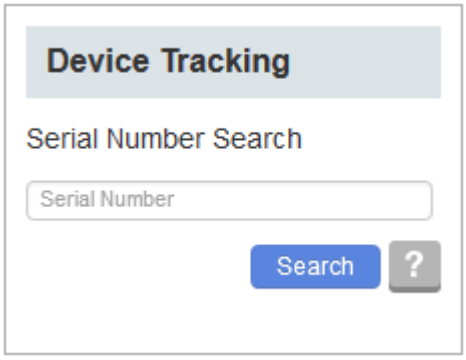

Figure 3.3.1.2 Serial Number Search（the menu at the right side of the page）

50069

3.3.2 Search product

1) Enter Serial Number in Serial Number Search in the right men, click Search.

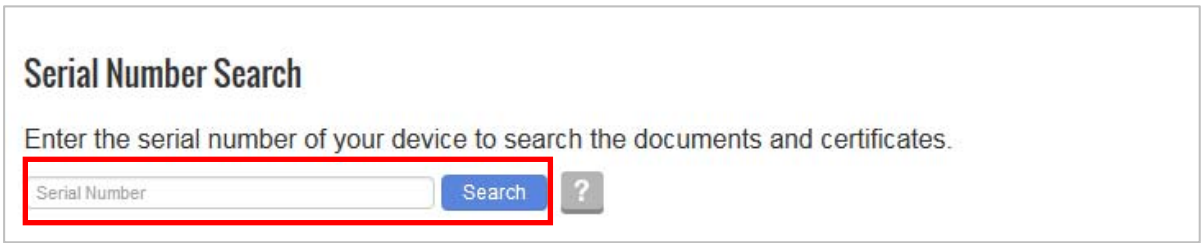
Serial Number Search
Enter the serial number of your device to search the documents and certificates.
Serial Number
Search
?

Figure 3.3.2.1 Serial Number Search

Table 3.3.2.1 Serial Number Search Condition

Search Item	Description	Search Condition
Serial Number	Enter the serial number of your device to search the documents and certificates. Sample Yokogawa Serial Number (9 digits): 12A345678 *Note: Test certificates are available for pressure & temperature transmitters, flow meters, and analyzers except coriolis flow meters, variable area flow meters, and pH/ORP at this moment.	Complete match

Table 3.3.2.2 Serial Number Prohibited Characters

Inhibited characters
Multi-byte character
Symbol character

If the Serial Number exists, search result will be displayed.

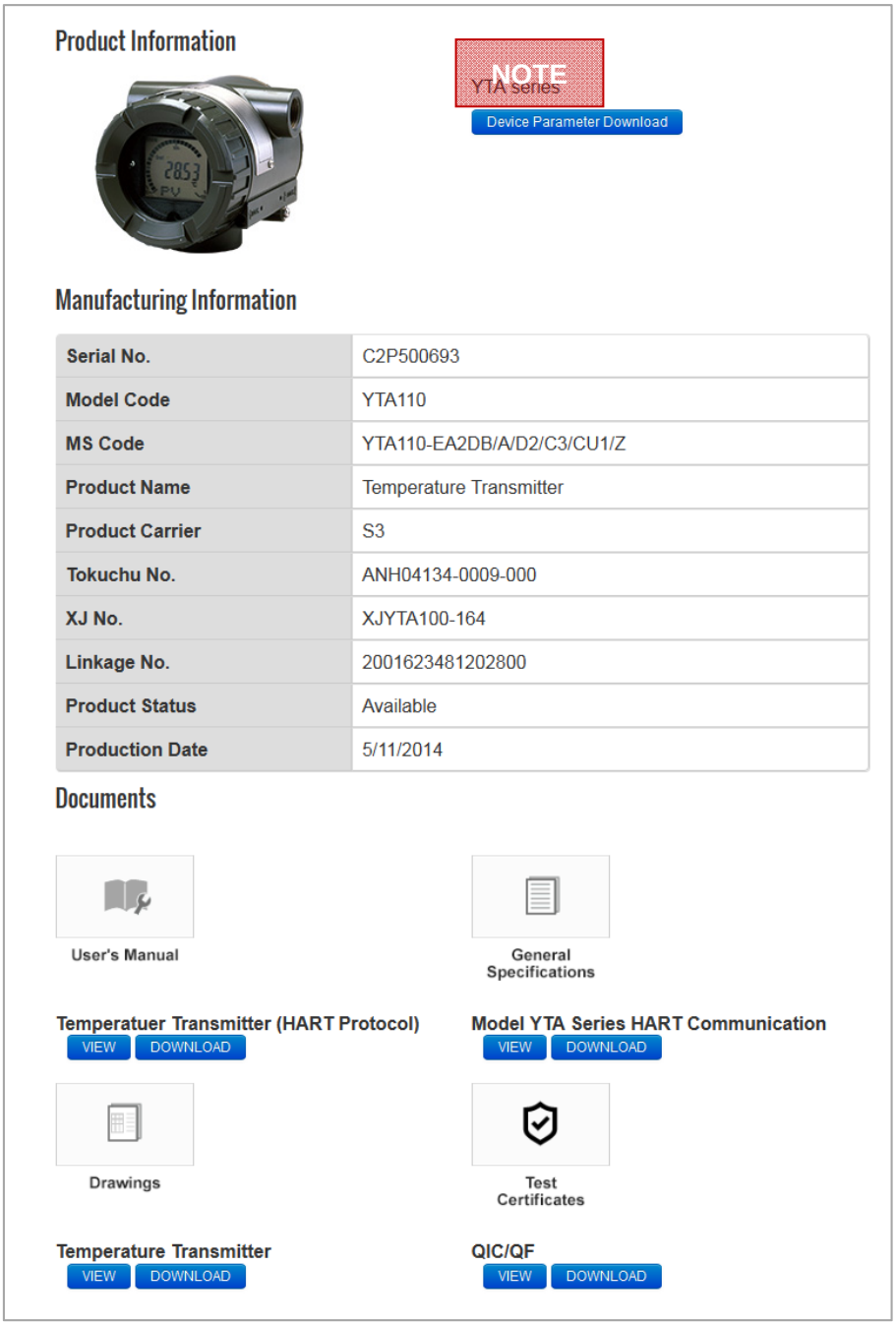

Figure 3.3.2.2 Serial Number Search (Search Result)

Table 3.3.2.3 Serial Number Search result

Section	item	Note
Product Information	Image for the product	Image of the reach result product. When click it, detail information of the product will be displayed in a separate window. If image data is not exists, “No Image” will be displayed.
	Note	Abstract of the product.
	Device Parameter Download	Download Device Parameter from its factory date.
Product Common Information	Serial No.	Serial Number of the product.
	Model Code	Model Code of the product.
	MS Code	MS code of the product. MS code (Model & Suffix Code) is used for identify the model and spec.
	Product Name	Name of the product.
	Product Carrier	Yokogawa Internal information for identify the product.
	Tokuchu No.	
	XJ No.	
	Linkage No.	
	Product Status	Status for the product.If it is not in stock, “Not Available” will be displayed. If it is in stock, “Available” will be displayed.
	Production Date	Production completion date of the product.
Documents	User’s Manual	View or download the User’s Manuals.
	General Specifications	View or download General Specifications.
	Drawings	View or download Drawings.
	Test Certificates	View or download Test Certificates
Product Recommendations	More(link)	When click more, product information which is related to recommended product will be displayed.

🕮 Error Messages

These are the Error messages on Serial Number Search.

Error message will be displayed under the Input field.

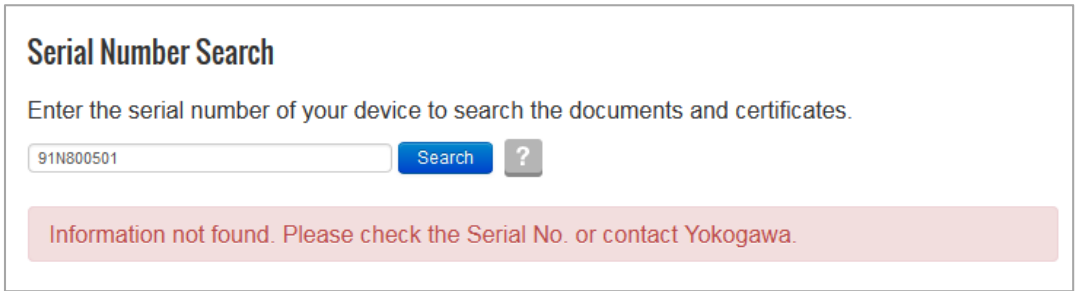
Serial Number Search
Enter the serial number of your device to search the documents and certificates.
91N800501
Search
?
Information not found. Please check the Serial No. or contact Yokogawa.

Figure 3.3.3.3 Serial Number Search(Error)

Table 3.3.3.1 Error List

Type of Error	Note
Can not find the Product Information	Product information of the Serial Number is not stored in product Portal system. In this case “Information Not Found” is displayed.
Error occurred in this system functions.	An error was occurred in Product Portal or related systems. “System Error” is displayed in this case.

3.3.3 Show documents using browser

Display the documents which are related to the search result product on your browser.

1) Click View button displayed in the section “Documents” of the search result.

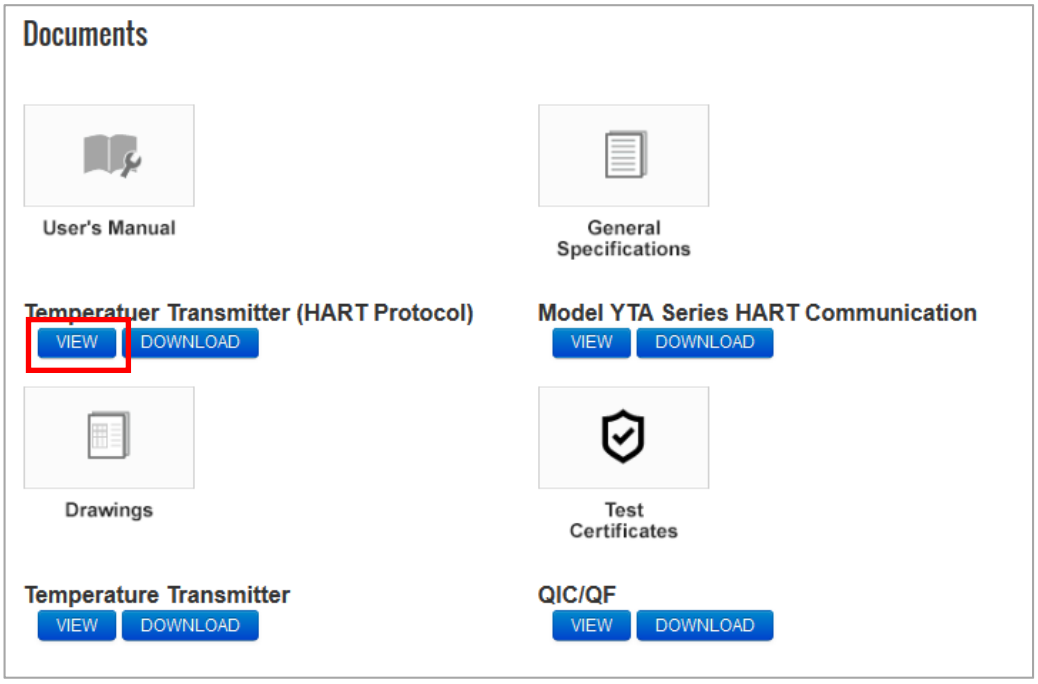

Figure 3.3.3.1 Serial Number Search(View)

Figure 3.3.3.2 View(Serial Number Search)

3.3.4 Save documents in your PC

Download the document information as a PDF file.

1) Click View button displayed in the section “Documents” of the search result.

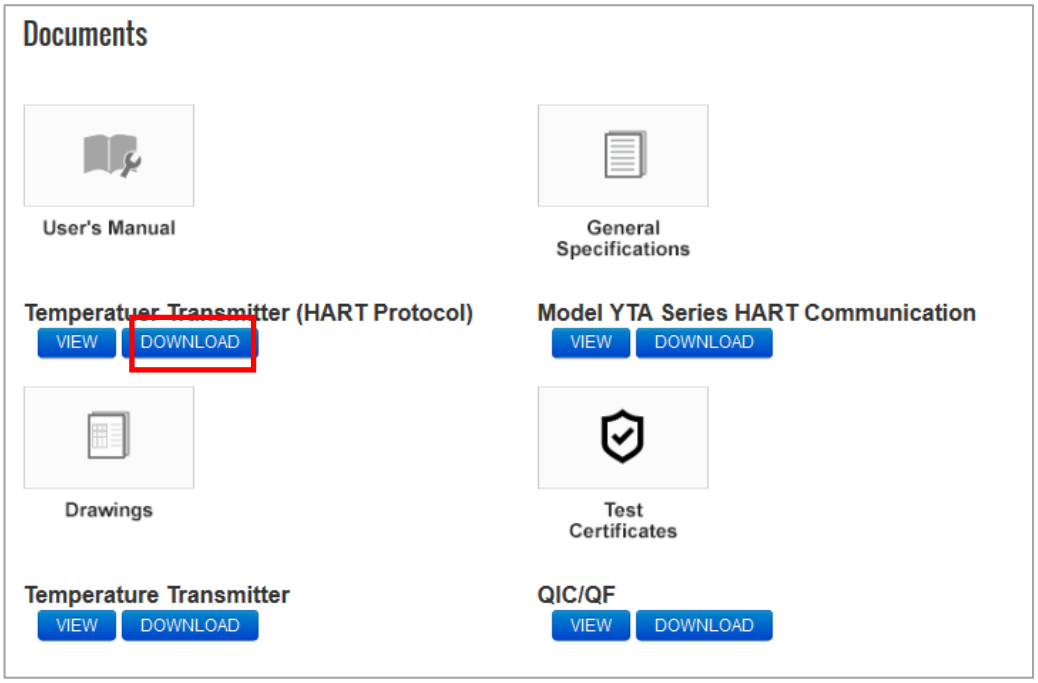

Figure 3.3.4.1 Serial Number Search(Download)

2) Click Save on the File Download dialog.

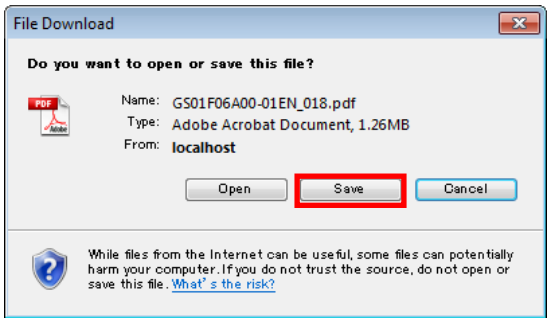
File Download
Do you want to open or save this file?
Name: GS01F06A00-01EN_018.pdf
Type: Adobe Acrobat Document, 1.26MB
From: localhost
Open
Save
Cancel
While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. What's the risk?

Figure 3.3.4.2 File Download(Serial Number Search)

3) Enter file name and click save.

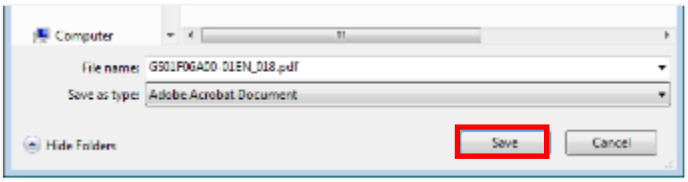

Figure 3.3.4.3 Save As(Serial Number Search)

3.3.5 Device Parameter Download

You can download the Device Parameter from its factory date.

1) Click Device Parameter download.

Figure 3.3.5.1 Serial Number Search (Device Parameter Download)

2) Click Save when prompted to download the file.

3.4 Operation for Product Information & Document Search

3.4.1 Search product information and documents

You can search product information and documents of YOKOGAWA using product category or model name. You can use the Product Information & Document Search from the search box or menu at the top right side of the page. If you click on the right side menu, the search result will be displayed in separate window.

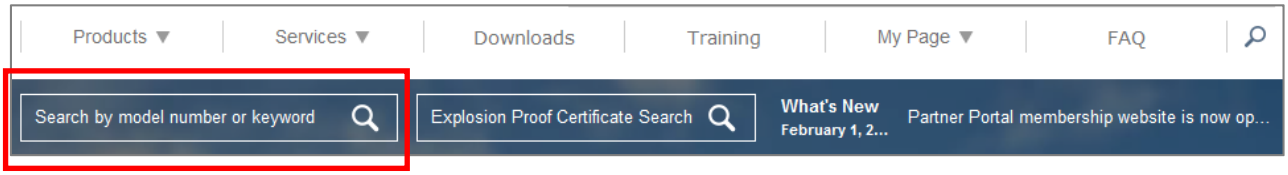

Figure 3.4.1.1 Product Information & Document Search (Top page)

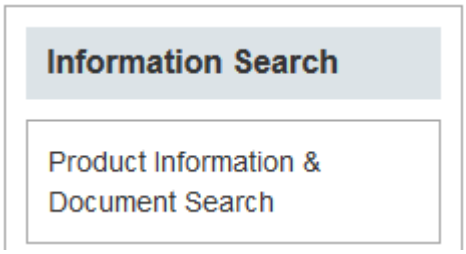

Figure 3.4.1.2 Product Information & Document Search (in menu at the top right side of the page)

1) If product category, product line or model name is matched with input text, candidate appears below. If you move mouse pointer to one of these, product line which is belong to product category appears in right side.

And then if you move mouse pointer to one of these, model name which is belong to product line appears in right side. At last, if you click model name, product information and document search is executed using the selected model name.

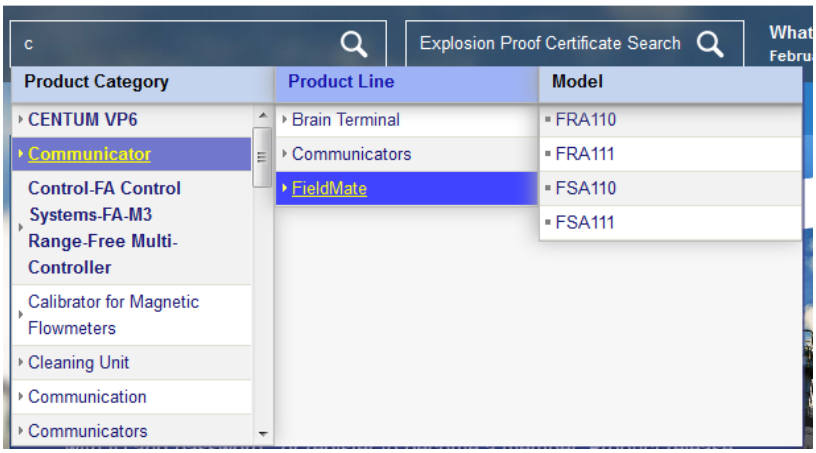

Figure 3.4.1.3 The before login page(Suggest list)

📖 **If you use Internet Explorer 8 and compatibility mode is set, candidates will not be displayed. You can check your browser settings from menu-bar [Tools] to [Compatibility View settings].**

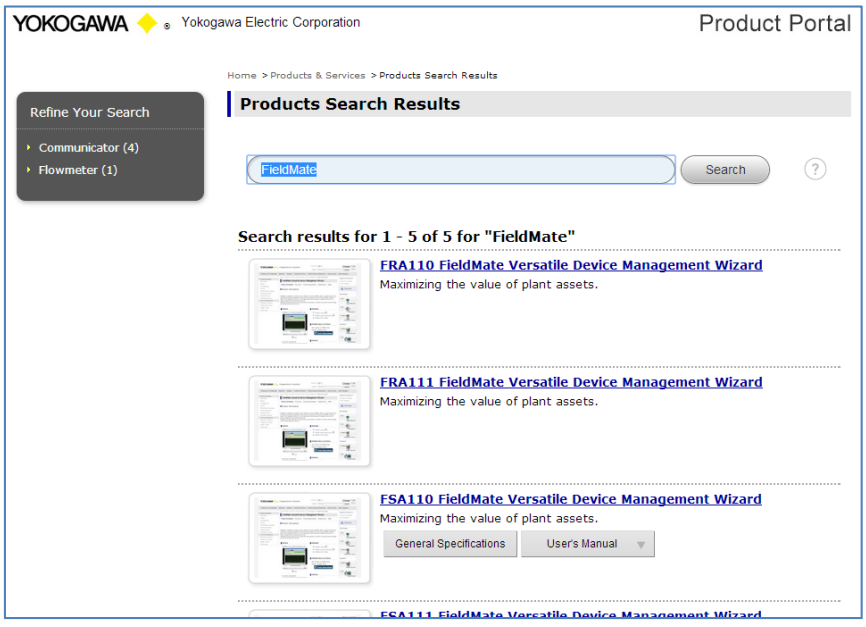
YOKOGAWA
Yokogawa Electric Corporation
Product Portal
Home > Products & Services > Products Search Results
Refine Your Search
Communicator (4)
Flowmeter (1)
Products Search Results
FieldMate
Search
Search results for 1 - 5 of 5 for "FieldMate"
FRA110 FieldMate Versatile Device Management Wizard
Maximizing the value of plant assets.
FRA111 FieldMate Versatile Device Management Wizard
Maximizing the value of plant assets.
FSA110 FieldMate Versatile Device Management Wizard
Maximizing the value of plant assets.
General Specifications
User's Manual

Figure 3.4.1.4 Product Search Results (Search Results)

2) If you don't use candidate, enter keyword and click search.

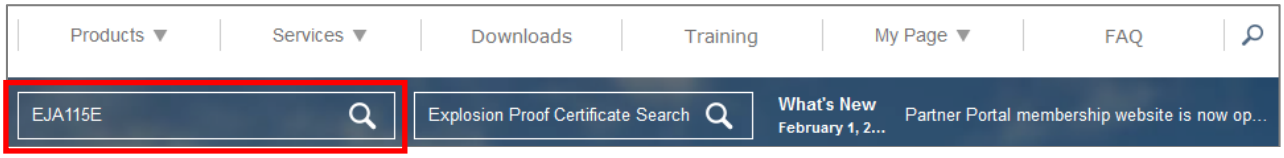

Figure 3.4.1.5 The before login page(Input Box)

Search result will be displayed.

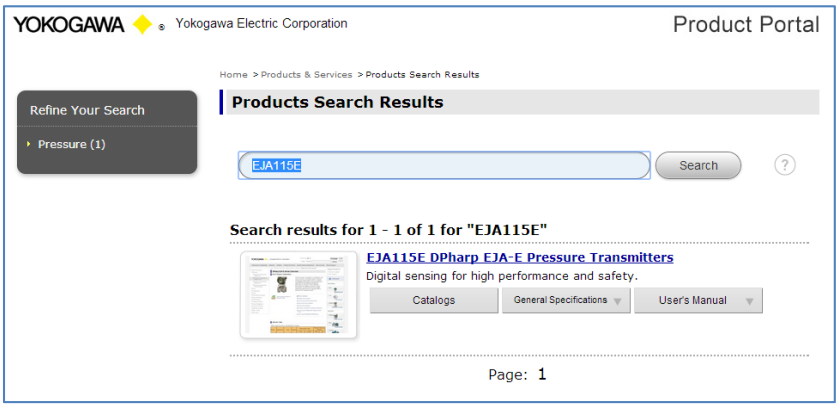

Figure 3.4.1.6 Product Search Results (Search Results)

3.4.2 Operation for search result

Search results screen consists of the following items.

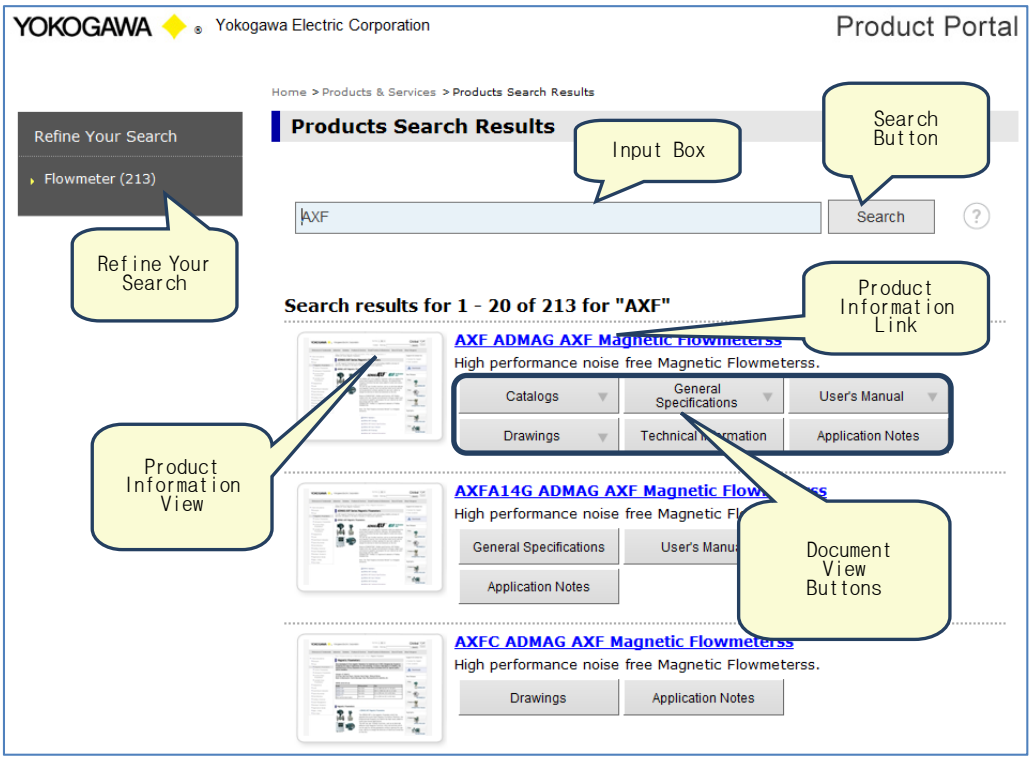

Figure 3.4.2.1 Product Search Results (Search Results)

Table 3.4.2.1 Product Search Results Items

Items	Description
Refine Your Search	You can narrow down the categories in a hierarchical format. Refer to: 3.4.3.1 Operation for Refine Your Search
Input Box	Input key word to this field.
Search Button	Enter keyword to Input Box and click this button, search result will be displayed.
Product Information Link	Go to product information page.
Product Information View	When you move mouse pointer to thumbnail image of the search results, linked page will be displayed in your page . Refer to : 3.4.3.2 Display product information
Document View Buttons	Display selected document. Refer to : 3.4.3.4 Display documents.

Catalogs	Display catalog

		General Specifications	Display general specification.
		User's Manual	Display user's manual.
		Drawings	Display drawings.
		Technical Information	Display technical information.
		Application Notes	Display application notes.

3.4.2.1 Operation for Refine Your Search

Category search function in a hierarchical format, selected the category list and item counts will be displayed. And you can further refine the hierarchy of categories.

1) If you click left side button of product category in the Refine Your Search, product line of the product category will be displayed.

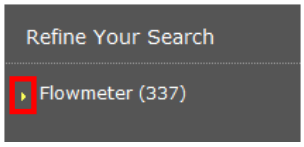

Figure 3.4.2.1.1 Refine Your Search (Product Category)

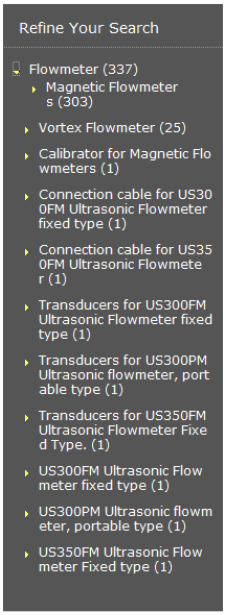
Refine Your Search
Flowmeter (337)
Magnetic Flowmeters (303)
Vortex Flowmeter (25)
Calibrator for Magnetic Flowmeters (1)
Connection cable for US300FM Ultrasonic Flowmeter fixed type (1)
Connection cable for US350FM Ultrasonic Flowmeter (1)
Transducers for US300FM Ultrasonic Flowmeter fixed type (1)
Transducers for US300PM Ultrasonic flowmeter, portable type (1)
Transducers for US350FM Ultrasonic Flowmeter Fixed Type. (1)
US300FM Ultrasonic Flowmeter fixed type (1)
US300PM Ultrasonic flowmeter, portable type (1)
US350FM Ultrasonic Flowmeter Fixed type (1)

Figure 3.4.2.1.2 Refine Your Search (Product Line)

2) Further you click the button of Product Line, Model name list will be displayed.

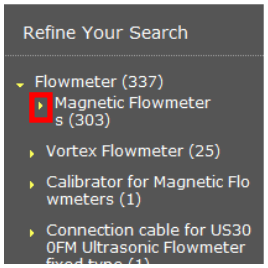
Refine Your Search
Flowmeter (337)
Magnetic Flowmeter s (303)
Vortex Flowmeter (25)
Calibrator for Magnetic Flo wmeters (1)
Connection cable for US30 0FM Ultrasonic Flowmeter

Figure 3.4.2.1.3 Refine Your Search (Product Line)

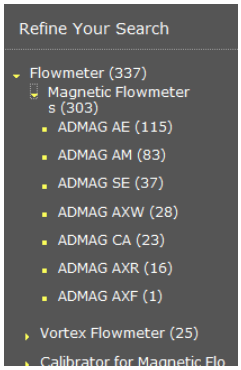

Figure 3.4.2.1.3 Refine Your Search (Model)

3) If you click the model name, refine search result will be displayed.

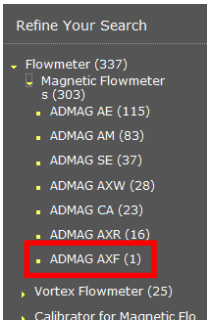

Figure 3.4.2.1.5 Refine Your Search (Model)

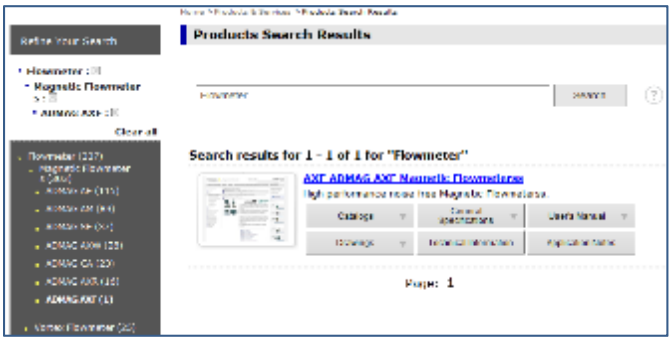

Figure 3.4.2.1.6 Product Search Results (Search Results)

4) Last Search condition history will be displayed in Refine Your Search, if you want to delete history, click Clear all.

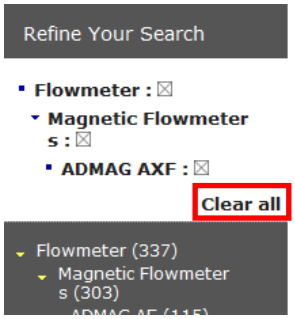

Figure 3.4.2.1.7 Refine Your Search (clear all)

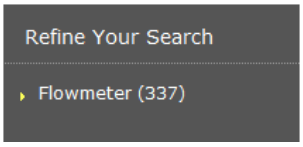

Figure 3.4.2.1.8 Refine Your Search (Cleared)

3.4.2.2 Display product information

If you move mouse pointer to thumbnail image of the search results, you can display the product information in your page.

1) If you move mouse pointer to thumbnail image of the search results, product information will be displayed in your page.

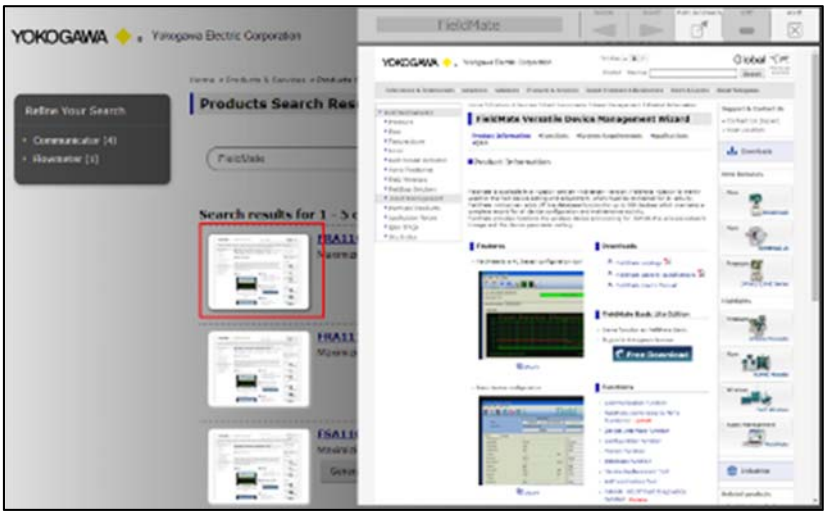

Figure 3.4.2.2.1 Product Information View (Thumbnail)

2) If you want to display in full screen mode, click full screen button exists in upper right of the screen.

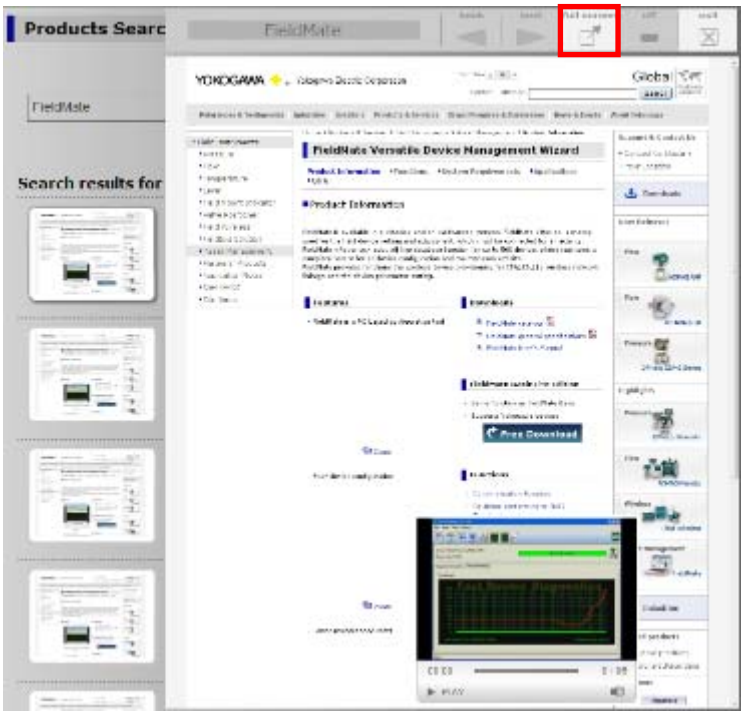

Figure 3.4.2.2.2 Product Information View (Full screen button)

3) If you want to exit view mode, move mouse pointer to outside of your browser or click return button in the left side of the screen.

Figure 3.4.2.2.3 Product Information View (Return)

4) If you click exit in full screen mode, go to product information page.

Figure 3.4.2.2.4 Product Information View (exit)

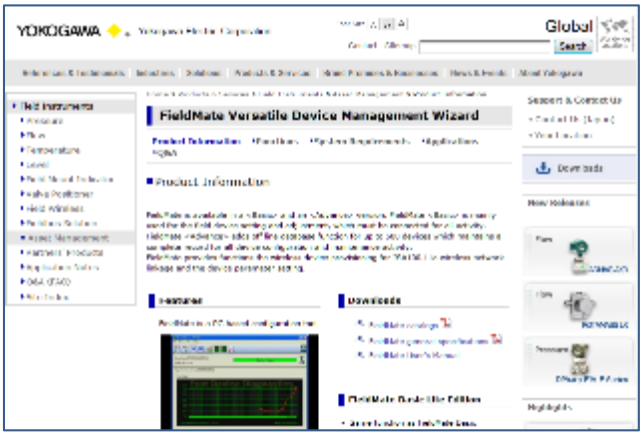

Figure 3.4.2.2.5 Product Information

3.4.2.3 Go to Product information page

If you click product name, product information will be displayed.

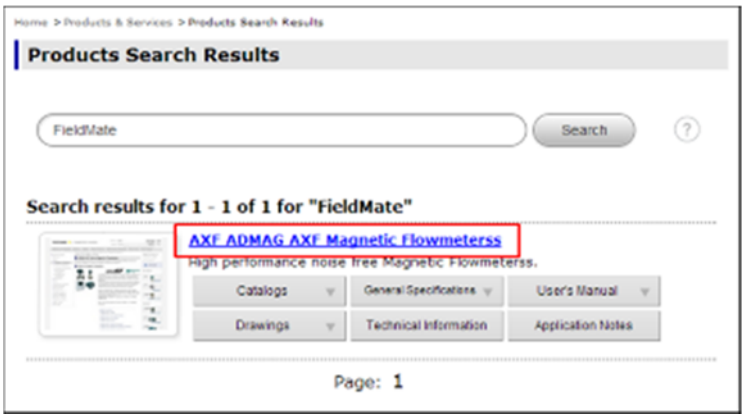

Figure 3.4.2.3.1 Product Search Results (Product information link)

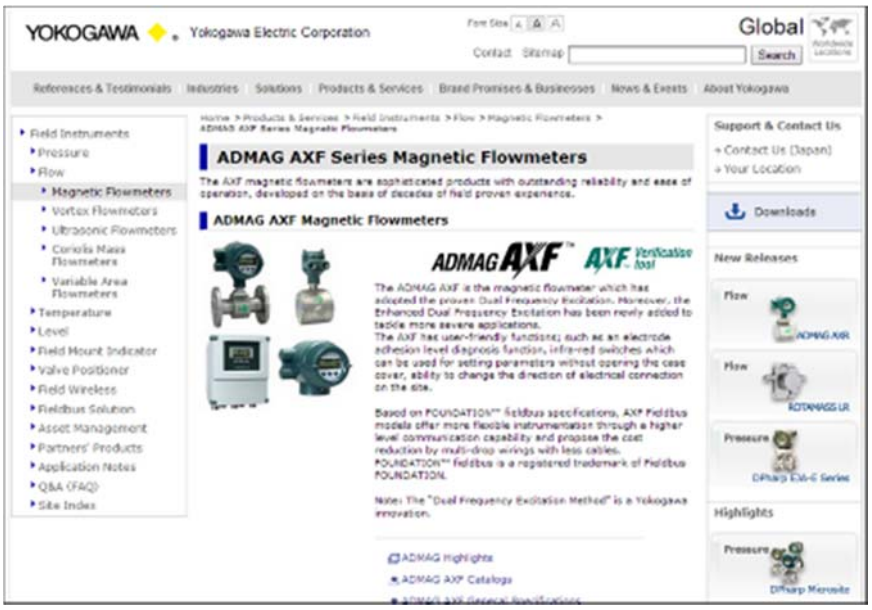

Figure 3.4.2.3.2 Product Information

3.4.2.4 Display documents

Click button which you want to display, corresponding document will be displayed.

Some accounts may not be able to see some document.

1) Click button which you want to display. If this symbol ( ) has been exists, dialog for refine search will be displayed.

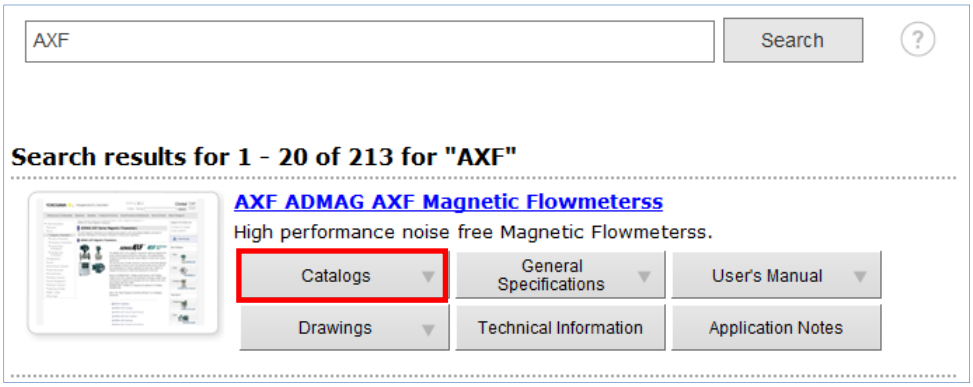

Figure 3.4.2.4.1 Product Search Results (Document button)

2) Click document name which you want to display.

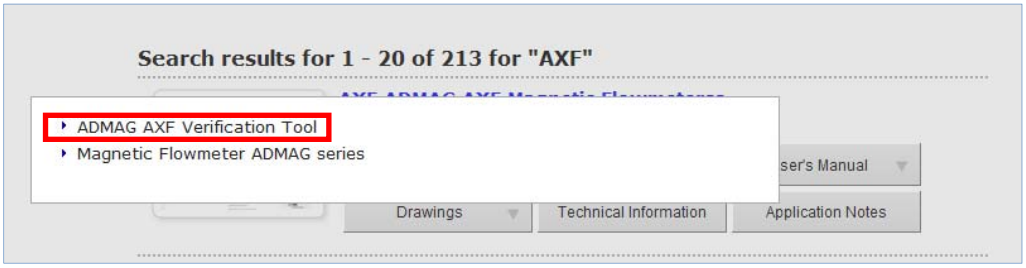

Figure 3.4.2.4.2 Product Search Results (Document dialog)

The document will be displayed in the separate window.

Figure 3.4.2.4.3 Document view (Catalog)

3.4.2.4.1 Display Application Note

1) Click Application Notes.

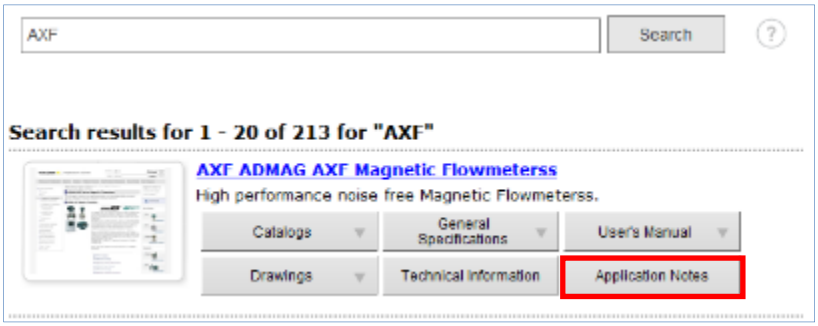

Figure 3.4.2.4.1.1 Search Result (Application Notes)

2) Search result for Application Note will be displayed, then Click Application Note.

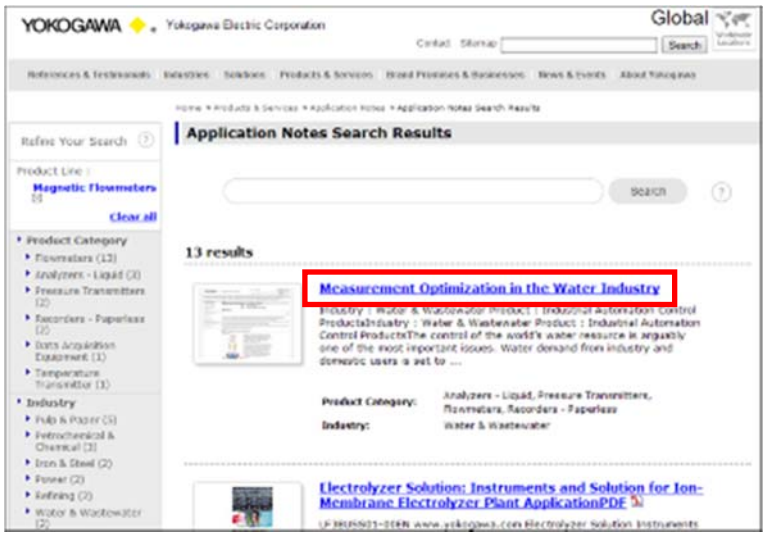
YOKOGAWA
Global
Application Notes Search Results
13 results
Measurement Optimization in the Water Industry
Electrolyzer Solution: Instruments and Solution for Ion-Membrane Electrolyzer Plant ApplicationPDF

Figure 3.4.2.4.1.2 Application Notes Search Result (Application Note link)

Application Note will be displayed.

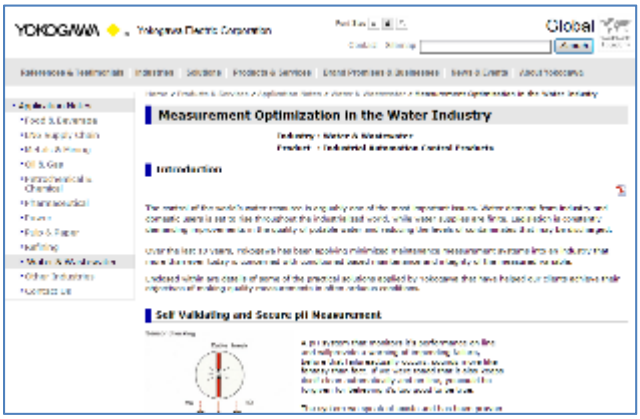

Figure 3.4.2.4.1.3 Application Notes

3.5 Operation for Explosion Proof Certificate Search

You can search documents of explosion proof using model name or product category.

You can use the Explosion Proof Certificate Search from the search box or menu at the top right side after logging in.

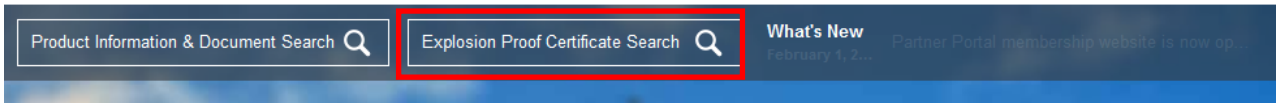

Figure 3.5.1 Explosion Proof Certificate Search (top page after logging)

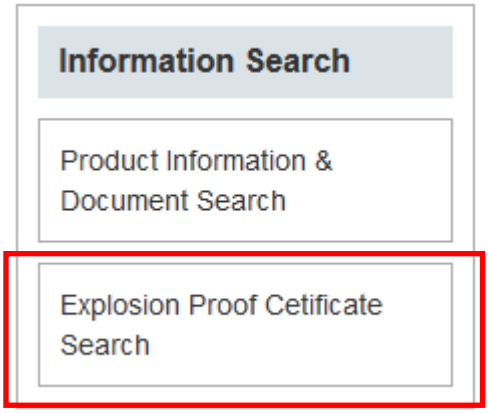

Figure 3.5.2 Explosion Proof Certificate Search (menu at the top right side of the page)

3.5.1 Search explosion proof document using keyword

1) Enter model code, keyword, or explosion proof No.

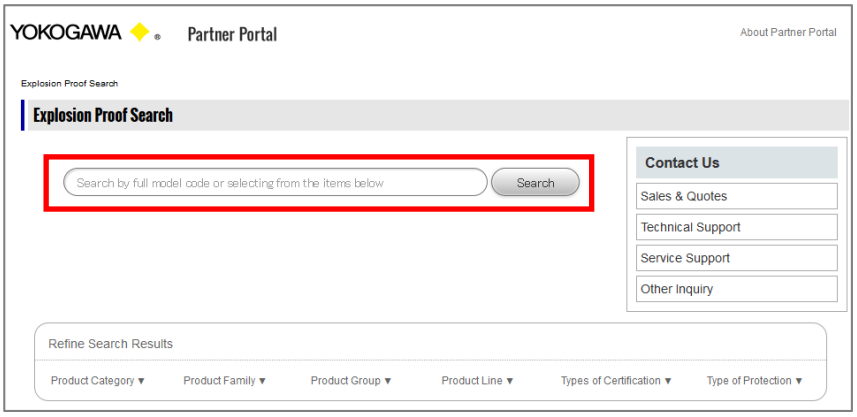

Figure 3.5.1.1 Explosion Proof Certificate Search (Input Box)

2) If Model Code is exists, candidate will be displayed. If you want to search with model code, select one from the list.

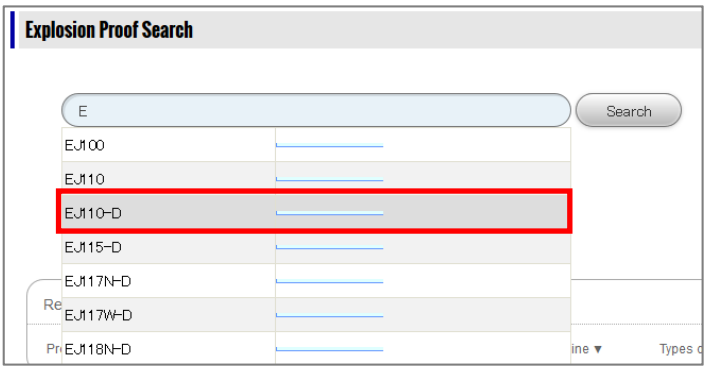

Figure 3.5.1.2 Explosion Proof Certificate Search (Suggest List)

3) Selected model code will be displayed in the text field and candidate will be refined. Select model code in the list for refine or click search for display document.

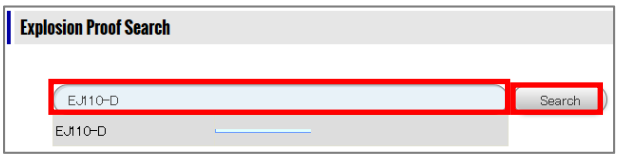

Figure 3.5.1.3 Explosion Proof Certificate Search (Search Button)

4) After search result is displayed, click link of model code, or click link of document name
Selected document will be displayed in separate window.

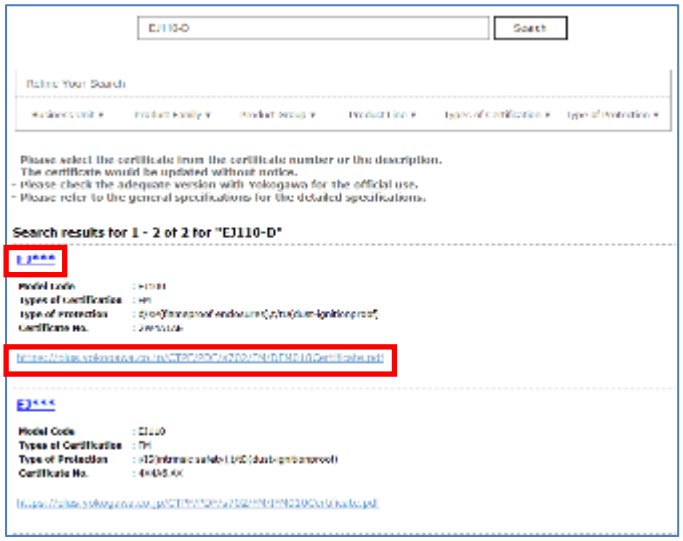
Search
Please select the certificate from the certificate number or the description.
The certificate would be updated without notice.
- Please check the adequate version with yokogawa for the official use.
- Please refer to the general specifications for the detailed specifications.
Search results for 1 - 2 of 2 for "EJ110-D"

Figure 3.5.1.4.1 Explosion Proof Certificate Search (Document link)

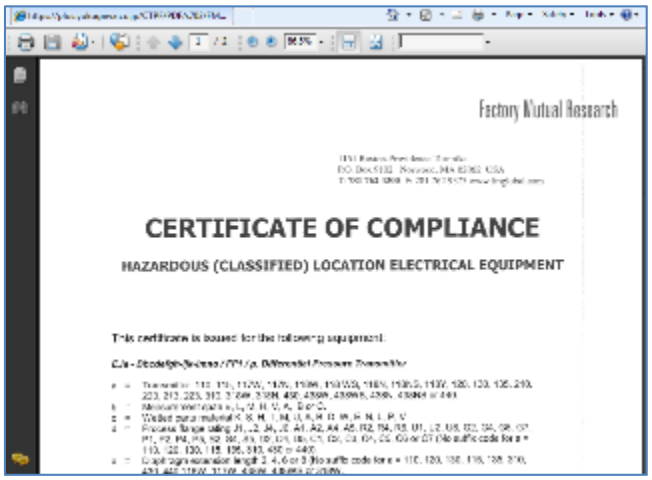

Figure 3.5.1.4.2 Document view (Explosion Proof)

5) Keyword which is not included model code, or explosion proof No. is also enabled to search field.

If you want to do, input search keyword and click search.

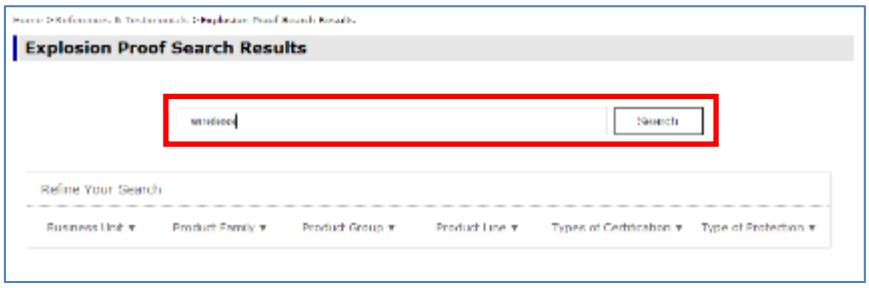

Figure 3.5.1.5.1 Explosion Proof Certificate Search (Input Box & Search button)

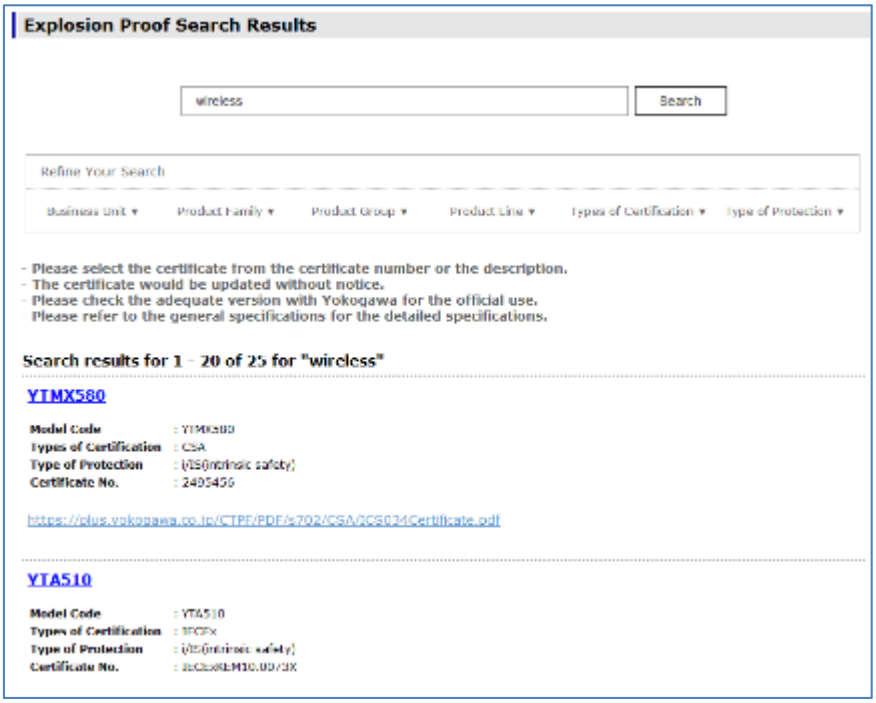
Explosion Proof Search Results
wireless
Search
Refine Your Search
- Please select the certificate from the certificate number or the description.
- The certificate would be updated without notice.
- Please check the adequate version with Yokogawa for the official use.
Please refer to the general specifications for the detailed specifications.
Search results for 1 - 20 of 25 for "wireless"
YTMX580
Model Code : YTMX580
Types of Certification : CSA
Type of Protection : (ISO)Intrinsic safety)
Certificate No. : 2405456
YTA510
Model Code : YTA510

Figure 3.5.1.5.2 Explosion Proof Certificate Search (Search result)

3.5.2 Operation for Refine Your Search

You can refine your search result with Refine Your Search.

1) If you click category in Refine Your Search, candidate will be displayed. Then select from the list.

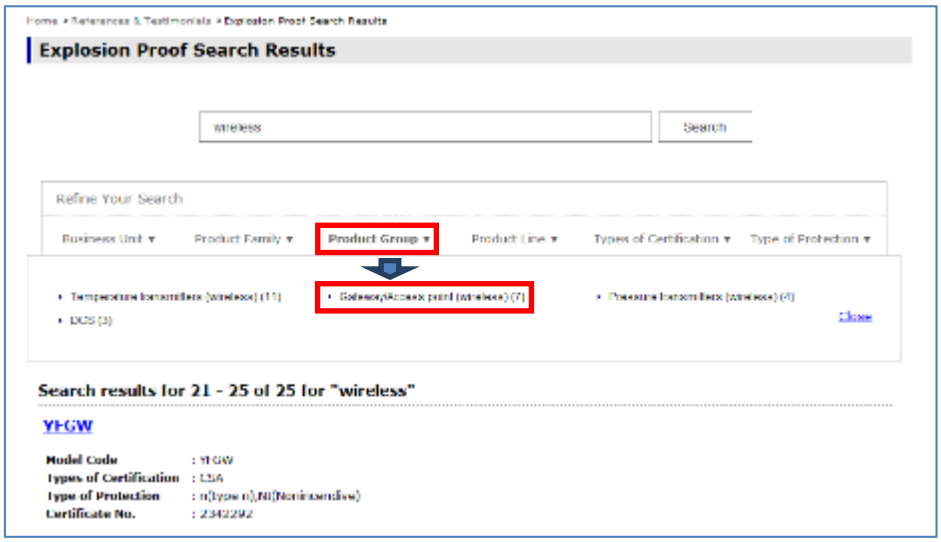

Figure 3.5.2.1.1 Explosion Proof Certificate Search (Refine Your Search)

Search result will be refined.

If you want to exit refine, cluck Clear all. Clear all is clicked, search result will be backed to before refine is executed.

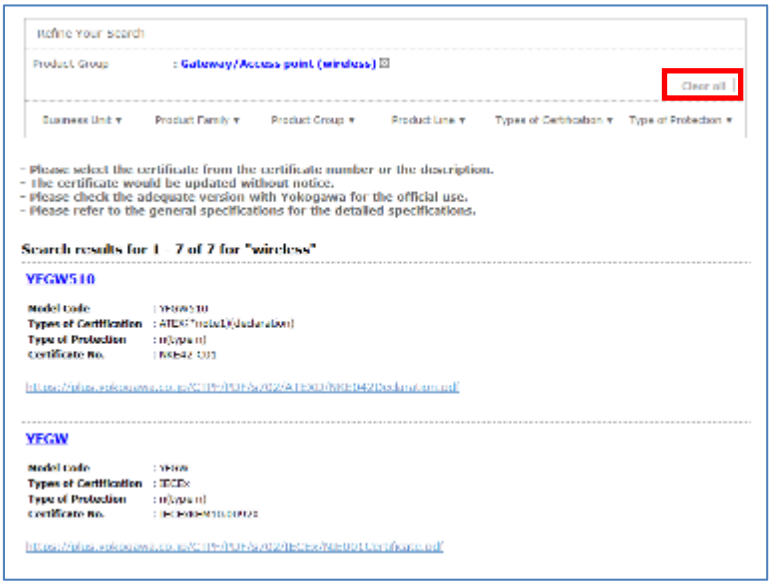
Refine Your Search
Product Group
: Gateway/Access point (wireless)
Clear all
Business Unit
Product Family
Product Group
Product Line
Types of Certification
Type of Protection
- Please select the certificate from the certificate number or the description.
- The certificate would be updated without notice.
- Please check the adequate version with Yokogawa for the official use.
- Please refer to the general specifications for the detailed specifications.
Search results for 1 - 7 of 7 for "wireless"
YFGW510
YFGW

Figure 3.5.2.1.2 Explosion Proof Certificate Search (Clear all button)

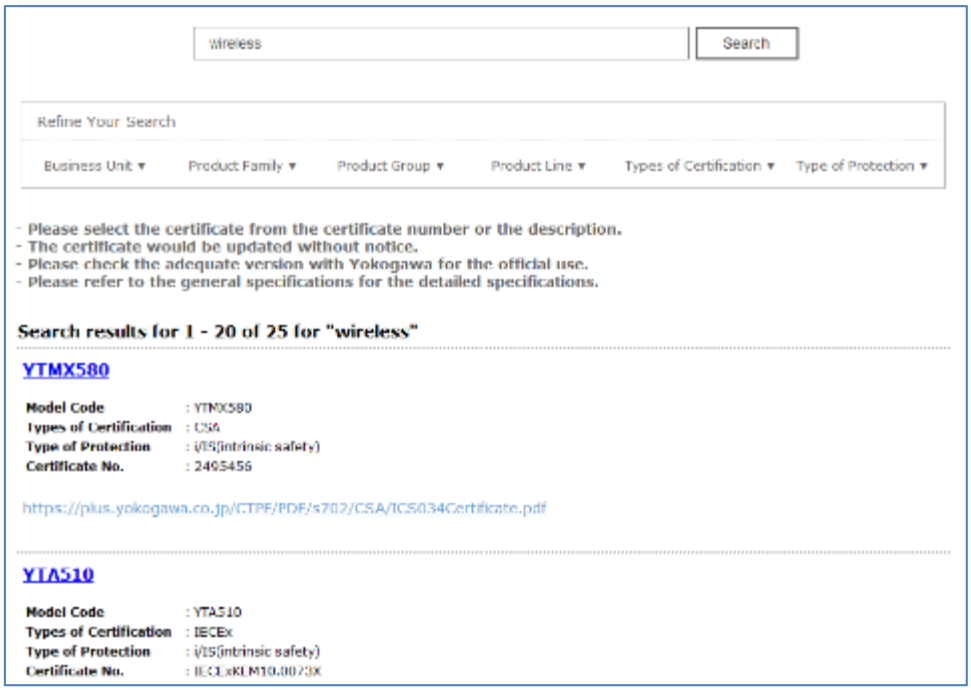
wireless
Search
Refine Your Search
Business Unit
Product Family
Product Group
Product Line
Types of Certification
Type of Protection
- Please select the certificate from the certificate number or the description.
- The certificate would be updated without notice.
- Please check the adequate version with Yokogawa for the official use.
- Please refer to the general specifications for the detailed specifications.
Search results for 1 - 20 of 25 for "wireless"
YTMX580
Model Code : YTMX580
Types of Certification : CSA
Type of Protection : iVS(intrinsic safety)
Certificate No. : 2405456
https://plus.yokogawa.co.jp/CTPF/PDF/s702/CSA/ICS034Certificate.pdf
YTA510
Model Code : YTA510
Types of Certification : IECEx
Type of Protection : iVS(intrinsic safety)

Figure 3.5.2.1.3 Explosion Proof Certificate Search (Cleared)

3.6 Operation for What's New

3.6.1 Display recent product information or event

1) The three most recently viewed product's information or event will be displayed in the Top page. When click the title of what's new item, detail information will be displayed in the separate window.

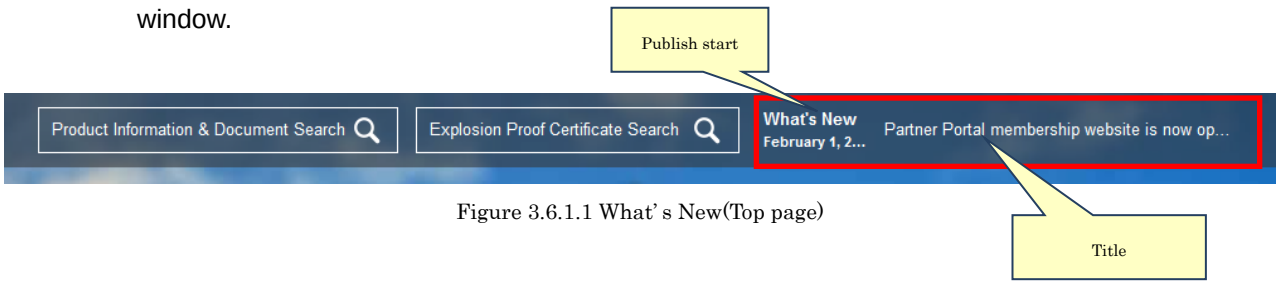

Figure 3.6.1.1 What' s New(Top page)

3.7 Operation for My Page

You can use the My Download page and the Customer Support Information page to find products which you checked when you were logged in. Some Accounts are functionally limited.

Users from overseas agencies and GMA customers can use the content on this page.

3.7.1 Operation for My Download

Documents that are viewed and saved in the past will be displayed in the list.

You can browse and save the selected document again. You can also manage the document history by grouping.

Access is from the My Download page in My Page.

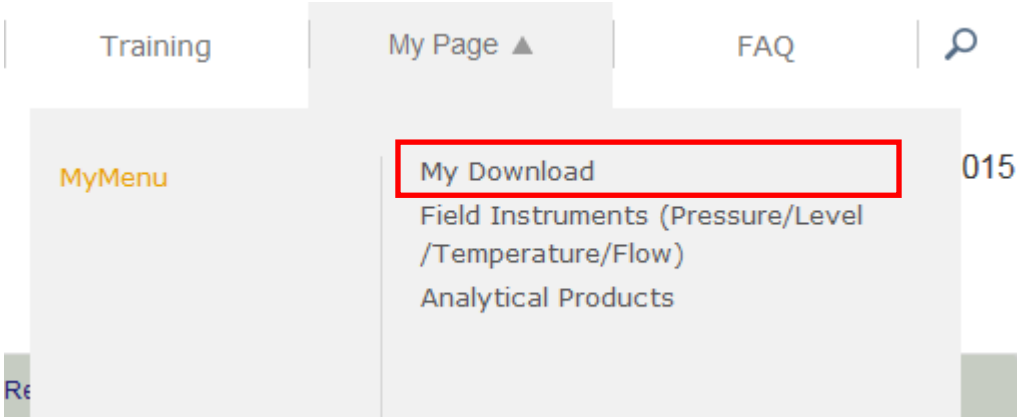

Figure 3.7.1.1 My Download (My Page)

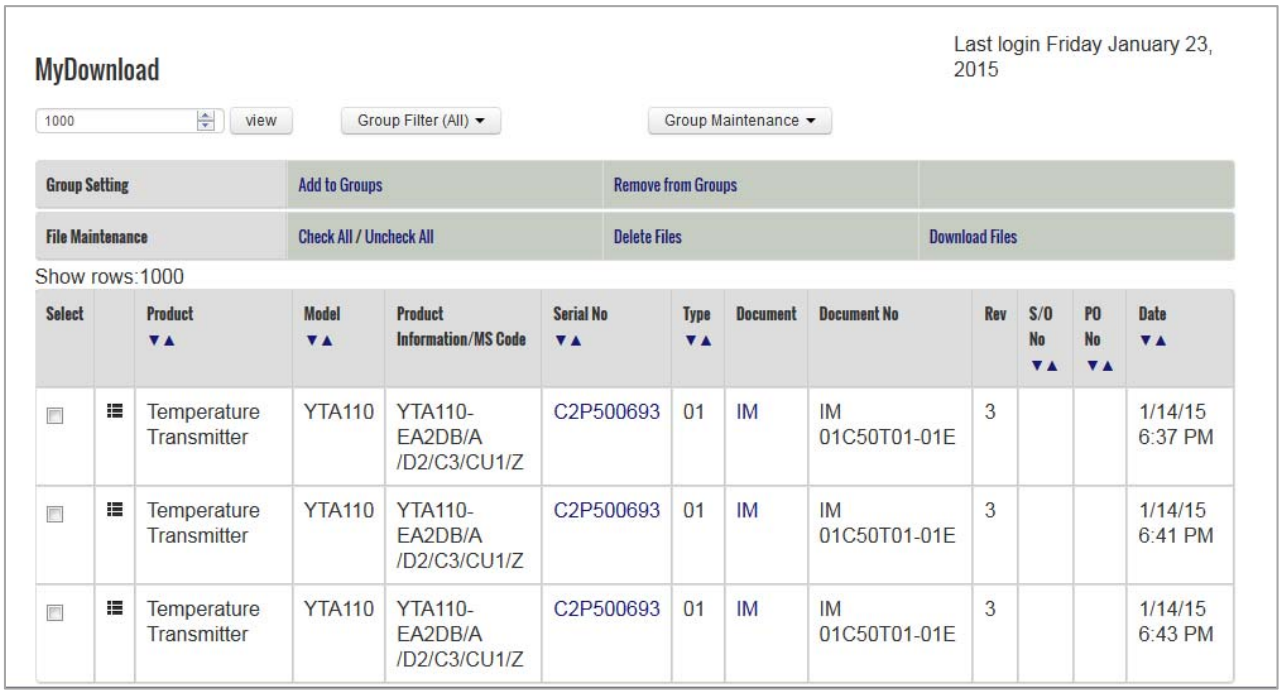

Figure 3.7.1.2 My Download

Table 3.7.1.1 Display item of My Download

No.	Page Item	Description
1	Last login	You can use it for batch downloads
2	Number of Items per page	You can change the number of items per page Initial setting is 1,000.
3	Group Filter	You can refine the document search. You can display documents in the same group
4	Group Maintenance	You can make new groups, edit them and delete them.
5	Add to Groups	You can add documents which you select at Select to groups.
6	Remove from Groups	You can delete documents which you select from groups.
7	Check All / Uncheck All	You can check or uncheck all documents which are shown in the window.
8	Delete Files	You can delete documents from the history.
9	Download Files	You can download all documents which you

			select at Select.
10	List of documents		A list of the latest 1,000 documents which you previously downloaded.
		Select	Check it when you wish to download documents, delete them, add them to a group or delete them from a group.
			When you click it, the name of the group which the document is in will be displayed.
		Product	The name of the product
		Model	The Model Code of the product
		Product Information/MS Code	Product information search result Or MS code of the product
		Serial No	Serial No of the product
		Type	Type of documents IM: User's Manual GS: General Specifications SD: Drawings Test Cert: Test Certificate
		Document	Name of documents When you click it, the document will be displayed in a separate window.
		Document No.	Number of the document which Yokogawa manages
		Rev	Revision number of the document
		S/O No.	Sales Order Number which is written on the order form.
		PO No.	Customer Product Order Number which is written on the order form.
		Date	The date when you browse documents and download.

3.7.1.1 Show documents using browser

Display the documents which are related to the search result document on your browser.

Click the hypertext link displayed in the section "Documents" of My Download Page.

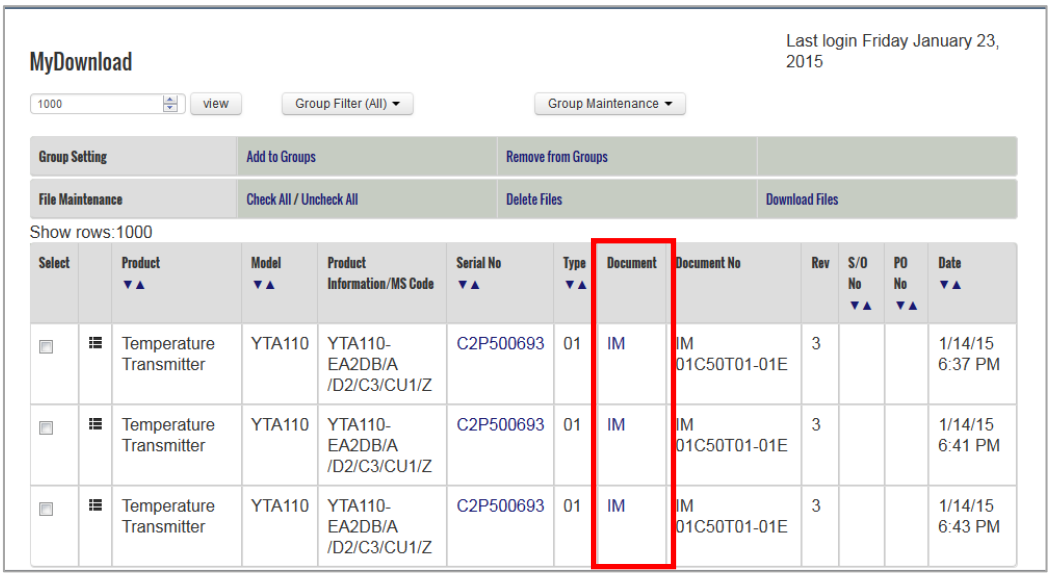

Figure 3.7.1.1.1 My Download

Selected document will be displayed in a separate window.

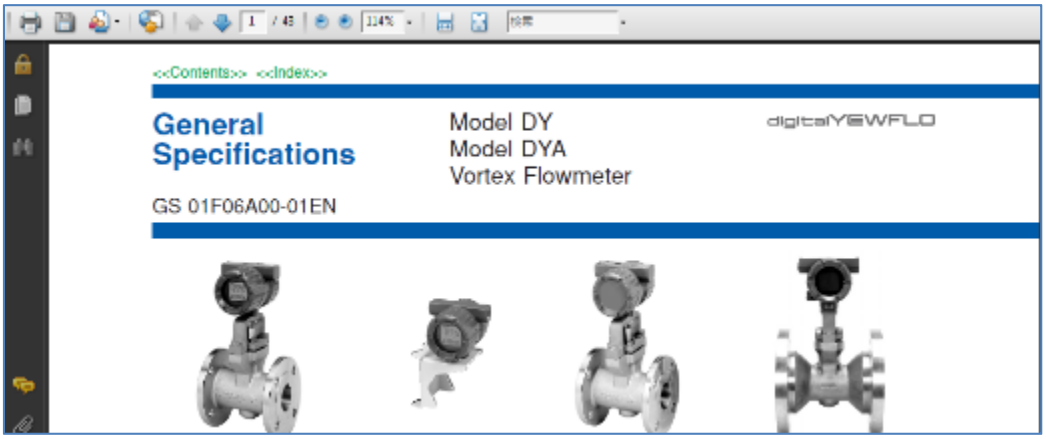

Figure 3.7.1.1.2 My Download(View)

📖 Error Messages

Some documents may have been deleted.

3.7.1.2 Batch download

You can download all documents which are registered in the history at once. Those files will be saved as one zip file.

Check the box in Select part, then click Download file.

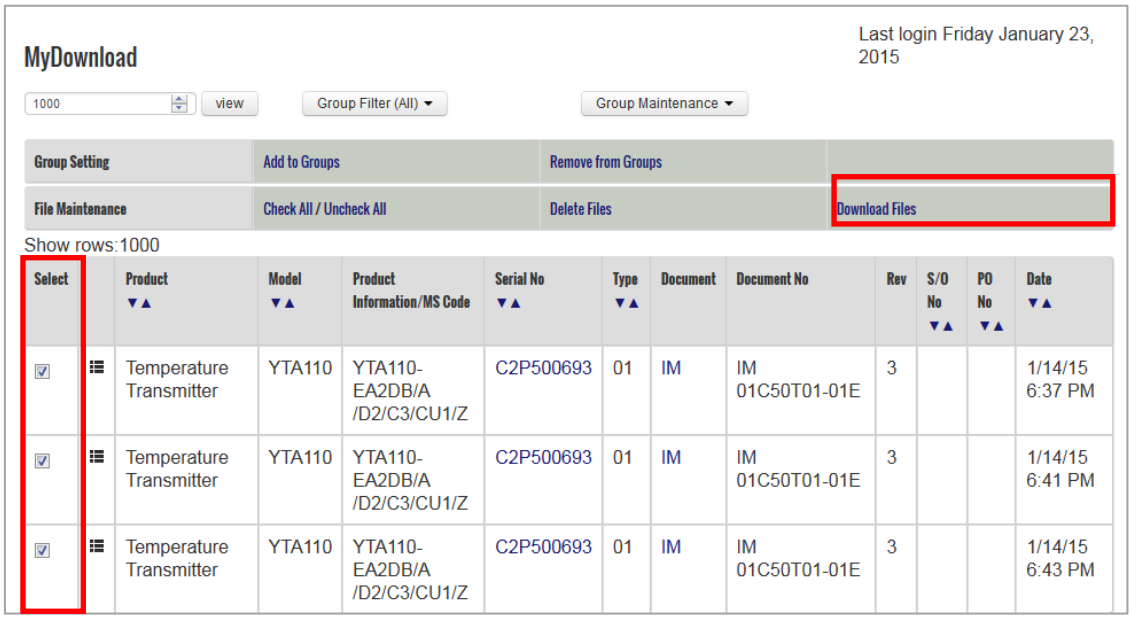

Figure 3.7.1.2.1 My Download

Click Save on the File Download dialog.

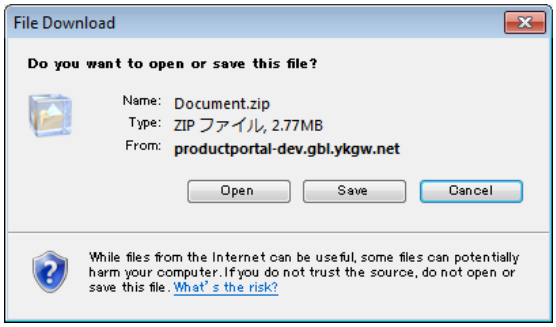
File Download
Do you want to open or save this file?
Name: Document.zip
Type: ZIP ファイル, 2.77MB
From: productportal-dev.gbl.ykgw.net
Open
Save
Cancel
While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. What's the risk?

Figure 3.7.1.2.2 File Download (My Download)

3.7.1.3 Delete the document history

Delete histories from the list.

Selected history will not be displayed in a document list at My Download.

Check the box in Select part and click Delete File.

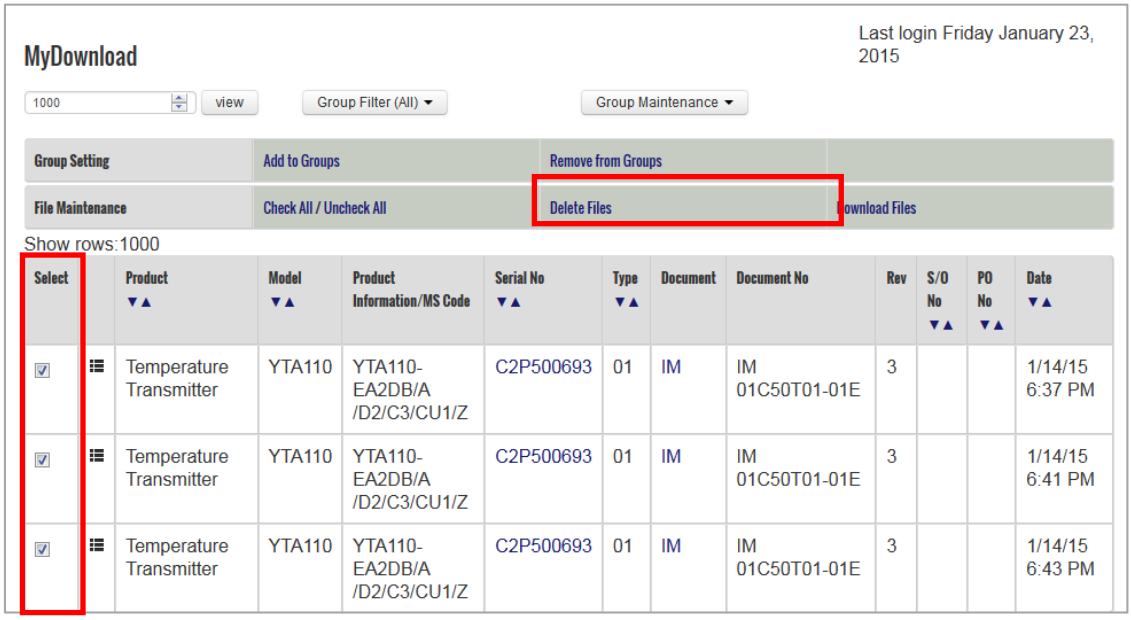

Figure 3.7.1.3.1 My Download

3.7.1.4 Create groups

You can manage documents by creating a group and registering documents in it.

Click Create Group in Group Maintenance

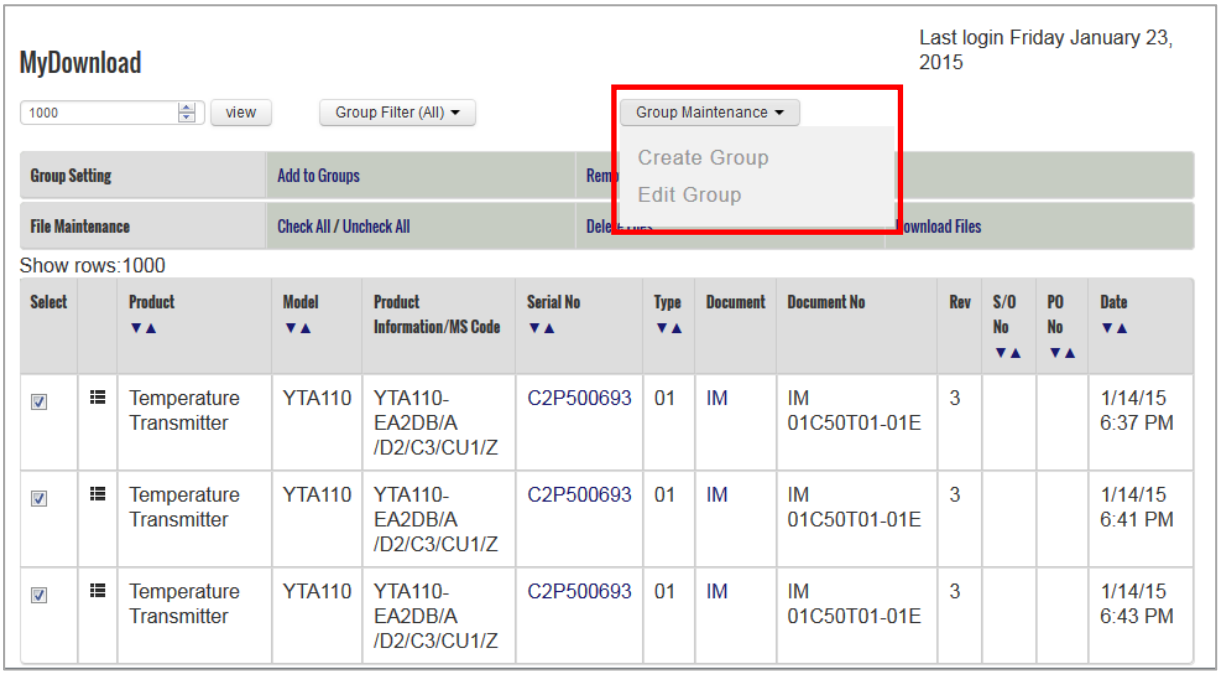

Figure 3.7.1.4.1 My Download

The following page will be displayed in a separate window, enter the Group name.

Figure 3.7.1.4.2 Create Group

3.7.1.5 Register documents to a group

After creating a group, you can register the documents to the group.

Check the box in Select part and click Add to Groups.

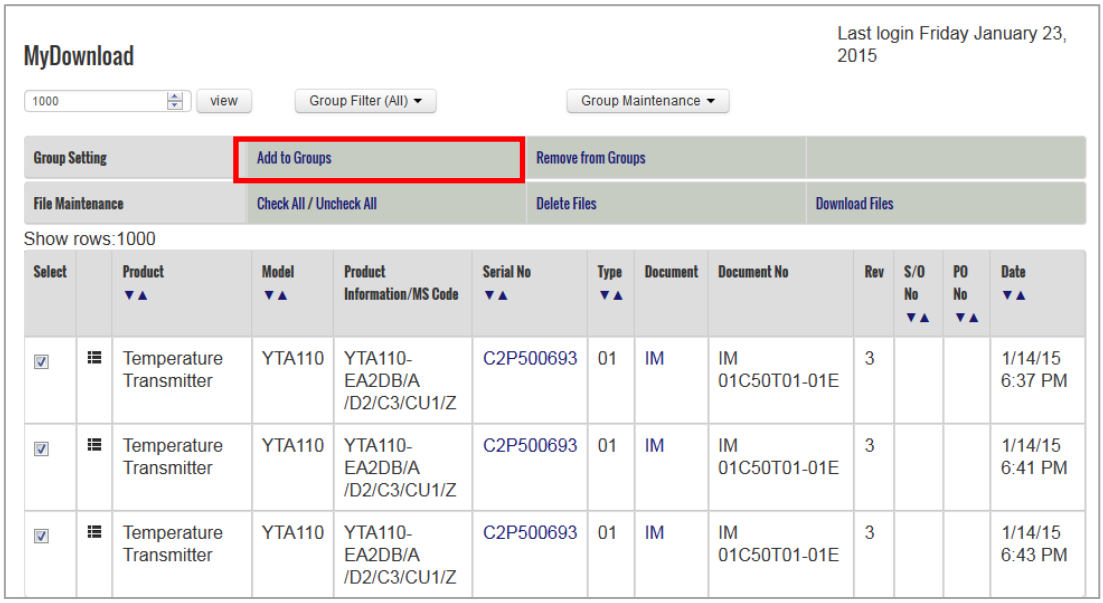

Figure 3.7.1.5.1 My Download

The following page will be displayed in a separate window, check a Group name.

If you check more than 2 groups, the documents will be registered for all at once.

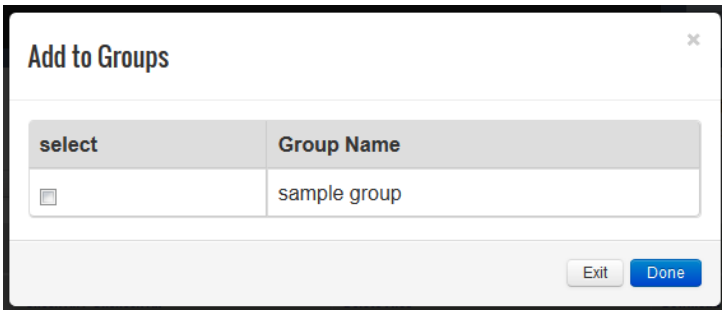

Figure 3.7.1.5.2 Multiple Add Groups

3.7.1.6 Check the group of the document

You can check the group of the document.

When you click the following red framed icon, registered groups will be displayed.

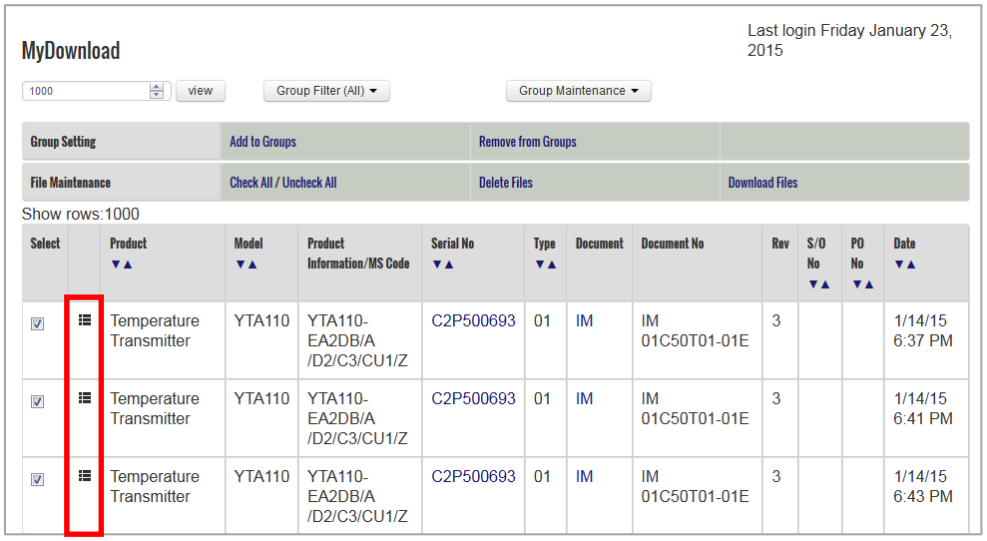

Figure 3.7.1.6.1 My Download

3.7.1.7 Search refinement for each group

Using Group Filter, you can display documents in a group which you select.

Click Group Filter, and select a group.

If you select all, the list of documents will be displayed again.

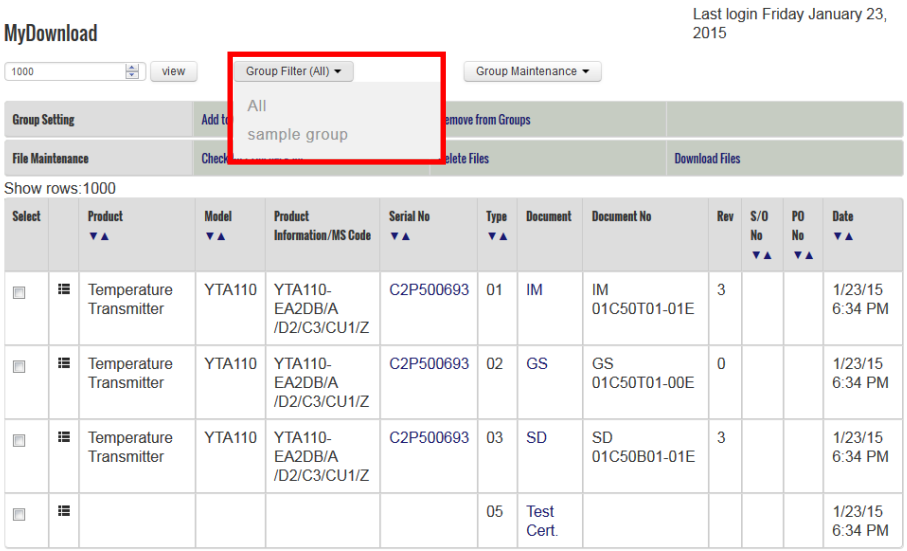

Figure 3.7.1.7.1 My Download

3.7.1.8 Unregister documents to a group

After registering documents to a group, you can unregister documents from it.

Check the box in Select part and click Remove from Groups.

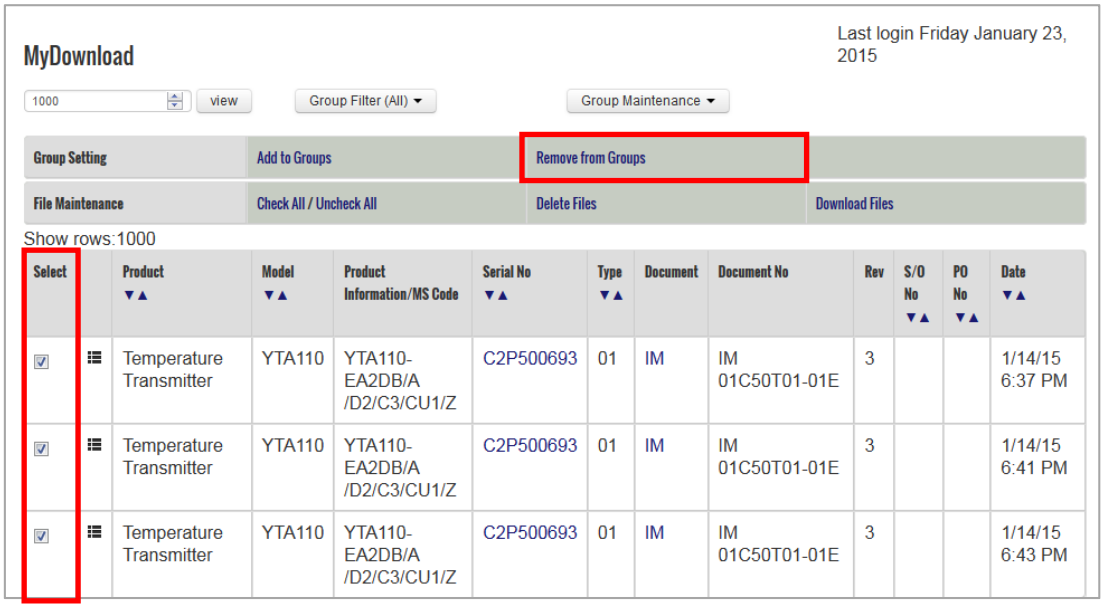

Figure 3.7.1.8.1 My Download

The following page will be displayed in a separate window,.

When you check a Group name, the document will be unregistered.

If you check more than 2 groups, the documents will be unregistered from all checked groups..

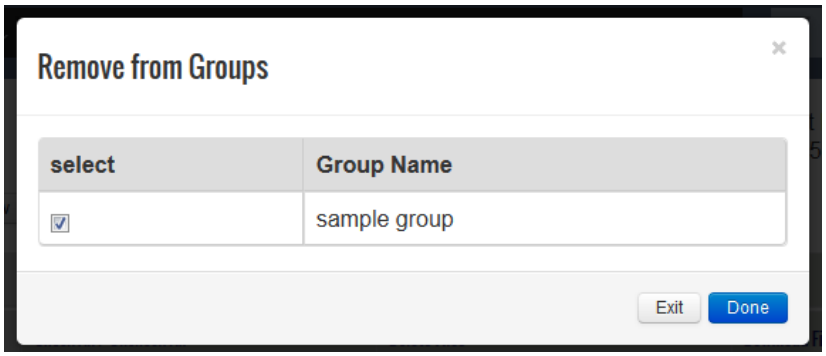

Figure 3.7.1.8.2 Multiple Delete Groups

3.7.1.9 Edit a group

You can edit the name of a group, and delete a group.

Click Edit Group in Group Maintenance

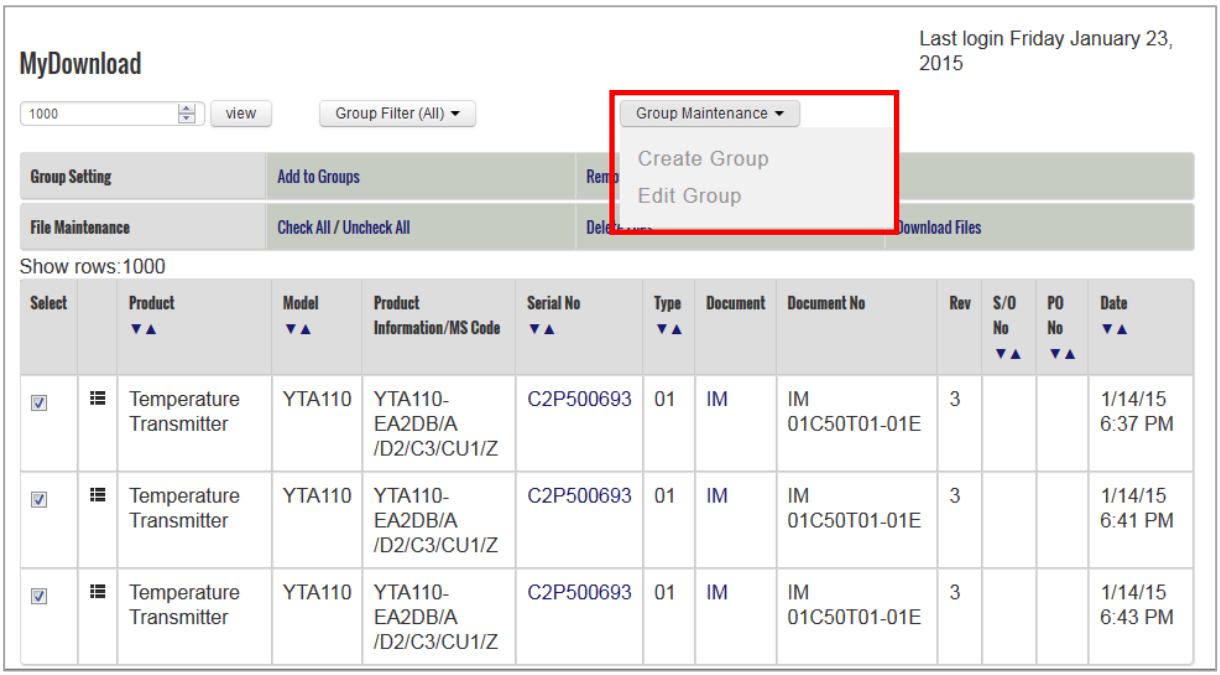

Figure 3.7.1.9.1 My Download

The following page will be displayed in a separate window, click the group which you want to edit.

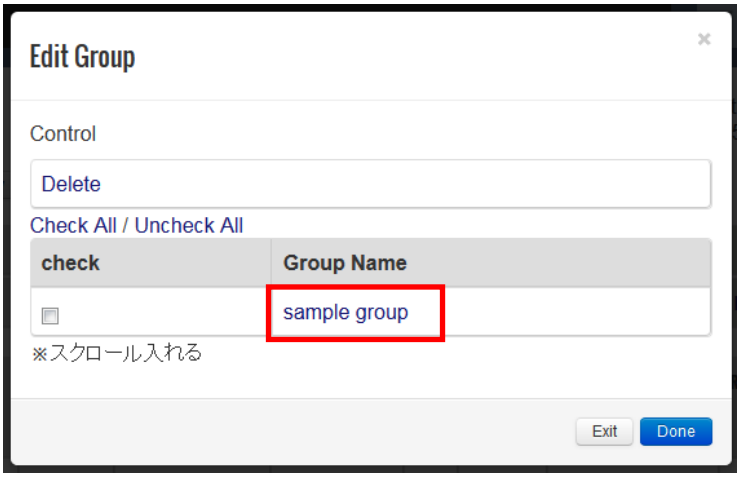

Figure 3.7.1.9.2 Edit Group

The editing page will be displayed in a separate window, enter a new name.

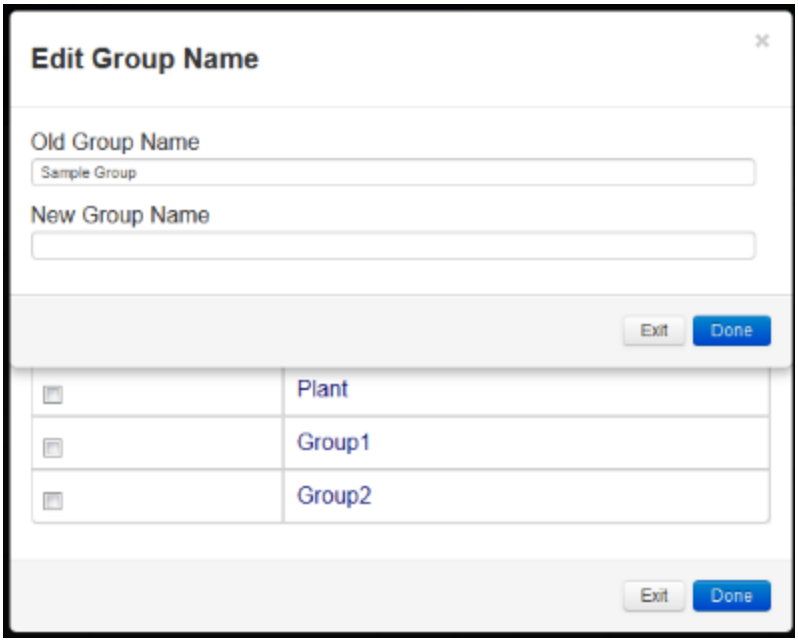

Figure 3.7.1.9.3 Edit Group Name

When you delete a group, check the group in Edit group page then click delete.

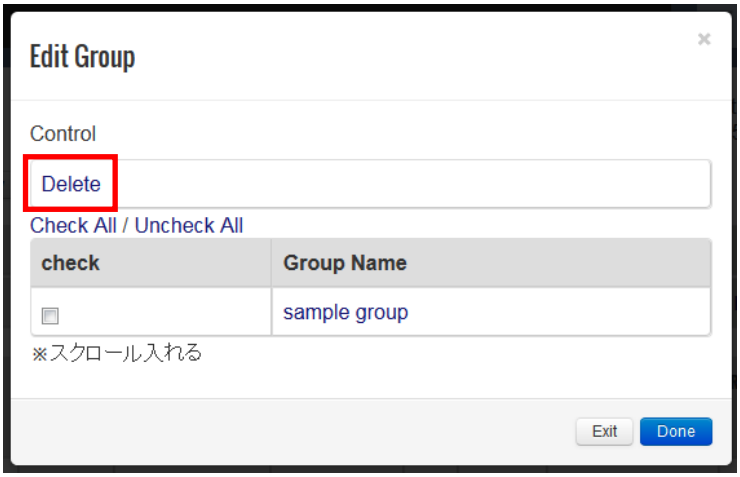

Figure 3.7.1.9.4 Edit Group

3.7.2 Customer Support Information

If you use the information supply service based on a product maintenance contract, you can see updated information on the product and maintenance state at Customer Support Information in My Page.

Only contracted products will be displayed on a My Page.

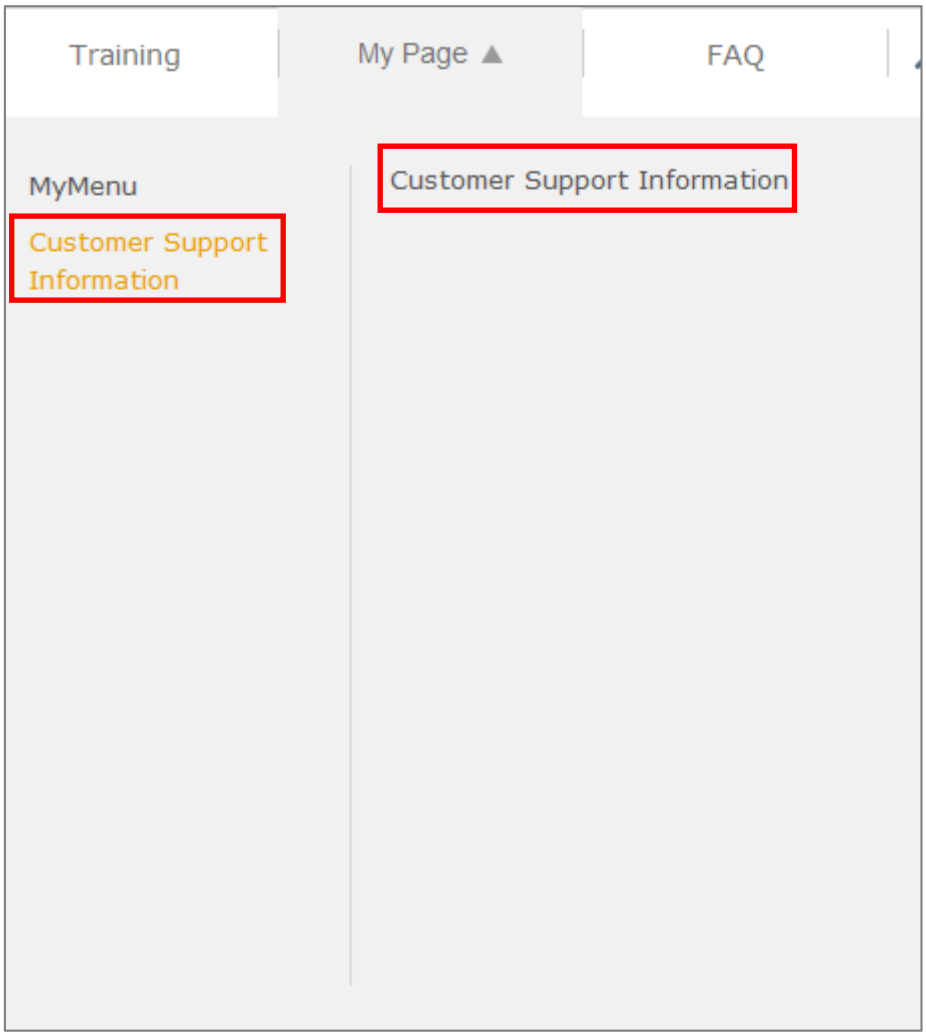

Figure 3.7.3.2 Customer Support Information (My Page)

3.7.3 Selected Products

When you select a product from Your Interest during Member Registration or Update User Information, the link of the products' information will be displayed in the Selected Products section on My Menu.

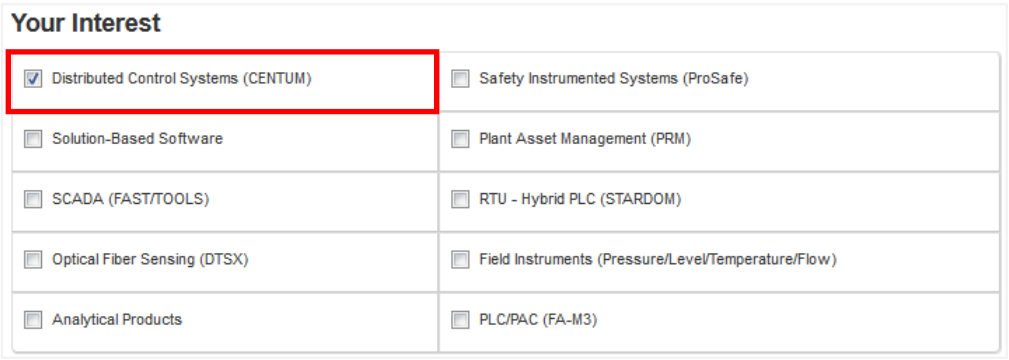

Figure 3.7.3.1 Your Interest (Member Registration)

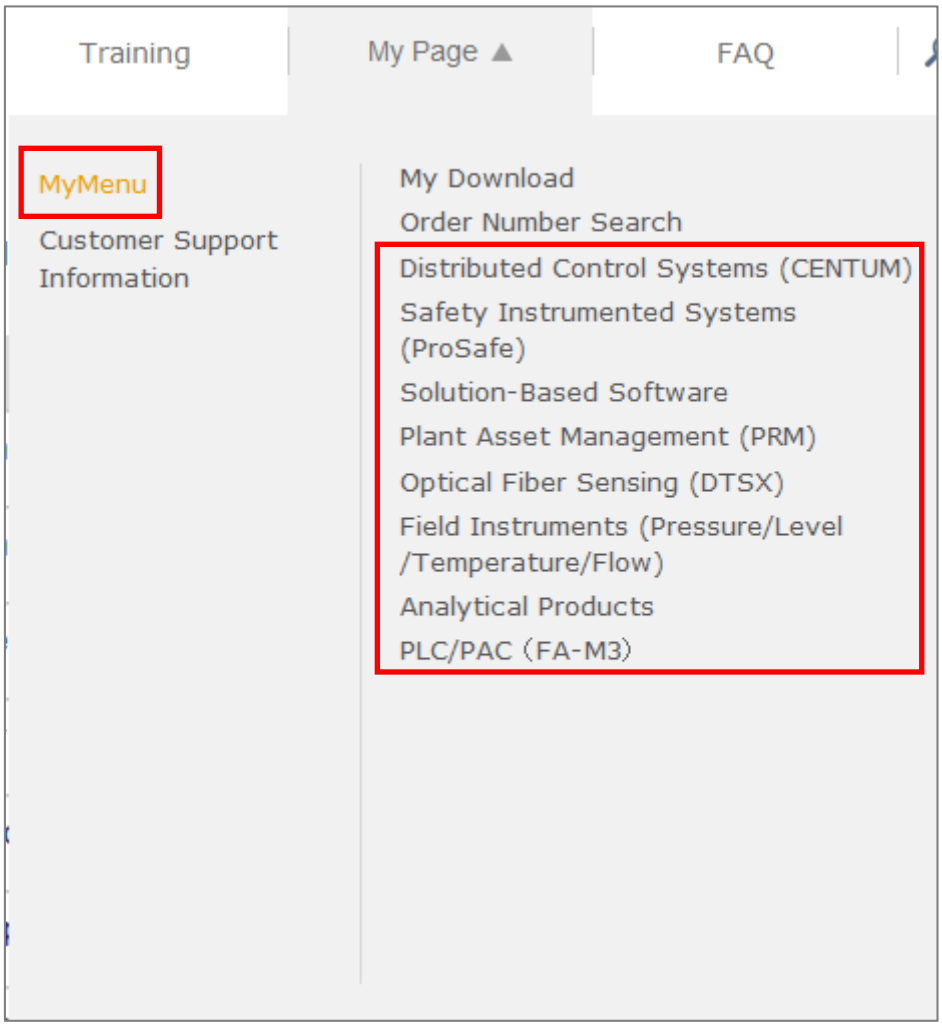

Figure 3.7.3.2 Selected Products (My Menu)